
Managing the LIGO Project

Ecole de Conduite de Projets - La Londe
11 au 16 Fevrier 1996

Gary H. Sanders
LIGO Project Manager
California Institute of Technology

Caveat

- These lectures are my personal approach to organizing and managing a project.
- Assume audience is a technically experienced group of engineers and scientists, but novices in project management of large projects. I apologize in advance if I insult the audience at this school.
- Assume a USA approach to project management, though I am familiar with organization of European projects.
- I will mix details of the LIGO Project Management with philosophical and personal comments.

Organization of Two Talks

- LIGO Organization and Management
 - » The LIGO Project - Technical Introduction
 - » Work Breakdown Structure
 - » Organization
 - » Management Processes
 - » Review and Advisory Processes
- LIGO Cost, Schedule and Performance Control
 - » Cost Estimate and Cost Baseline
 - » Schedule Baseline
 - » Performance Measurement Baseline
 - » Tracking and Controlling Performance
 - » Change Control

The Goal of the Project Manager

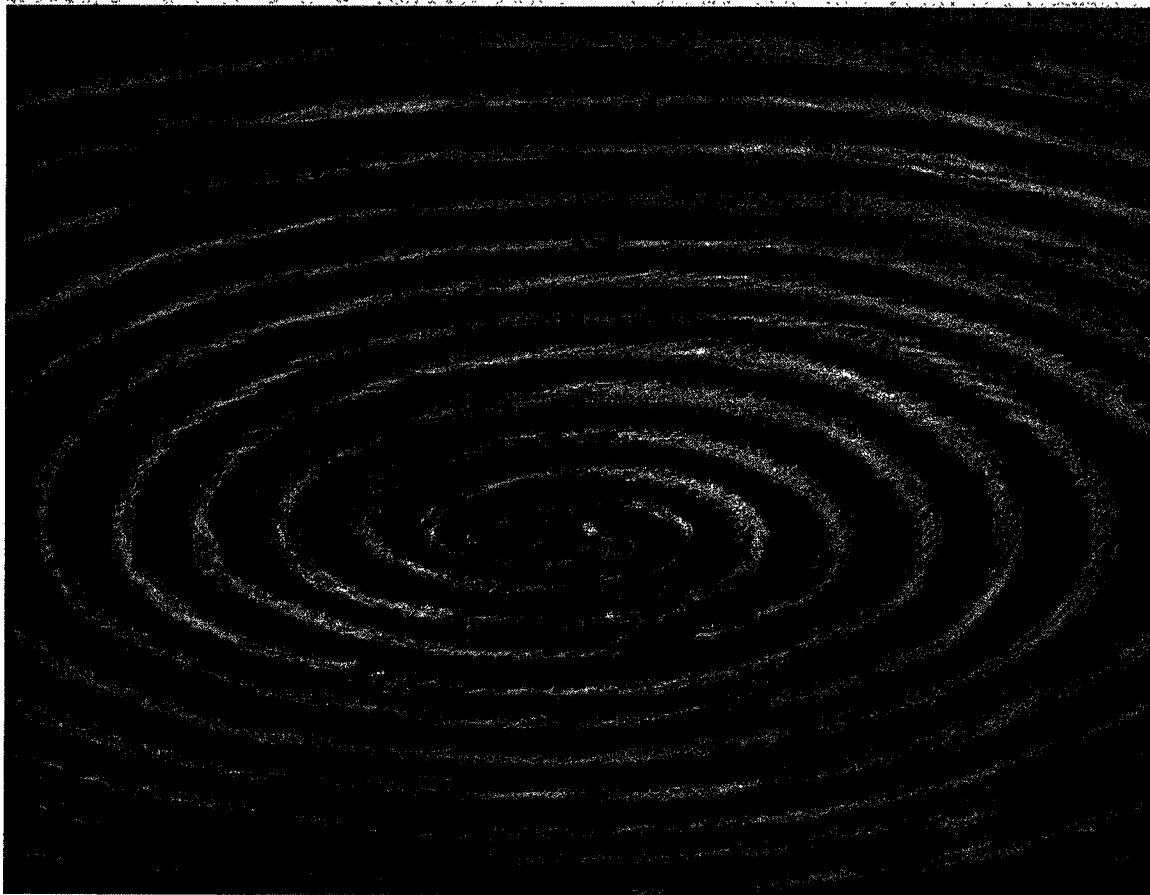
"See first that the design is wise and just: that ascertained, pursue it resolutely; do not for one repulse forego the purpose that you resolved to effect."

William Shakespeare

The LIGO Project - Technical Introduction

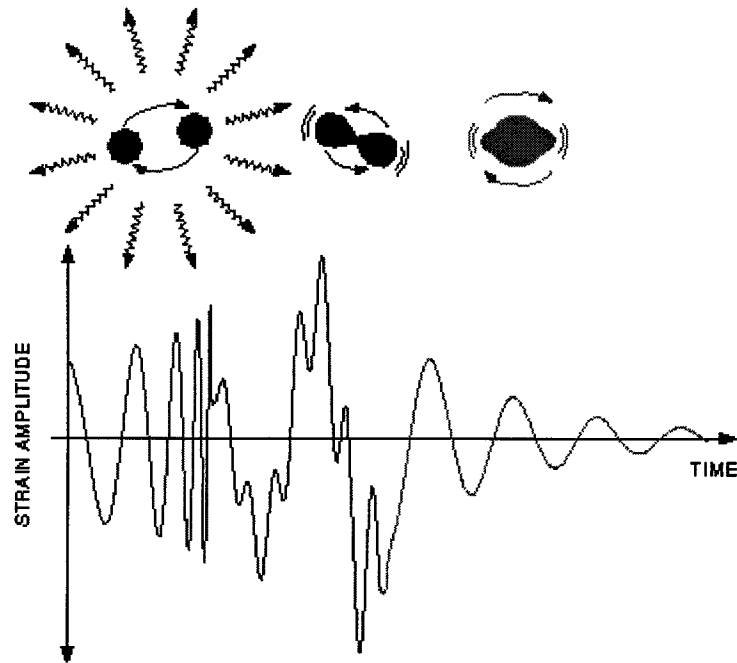
Laser Interferometer Gravitational Wave
Observatory

Sources of Gravity Waves



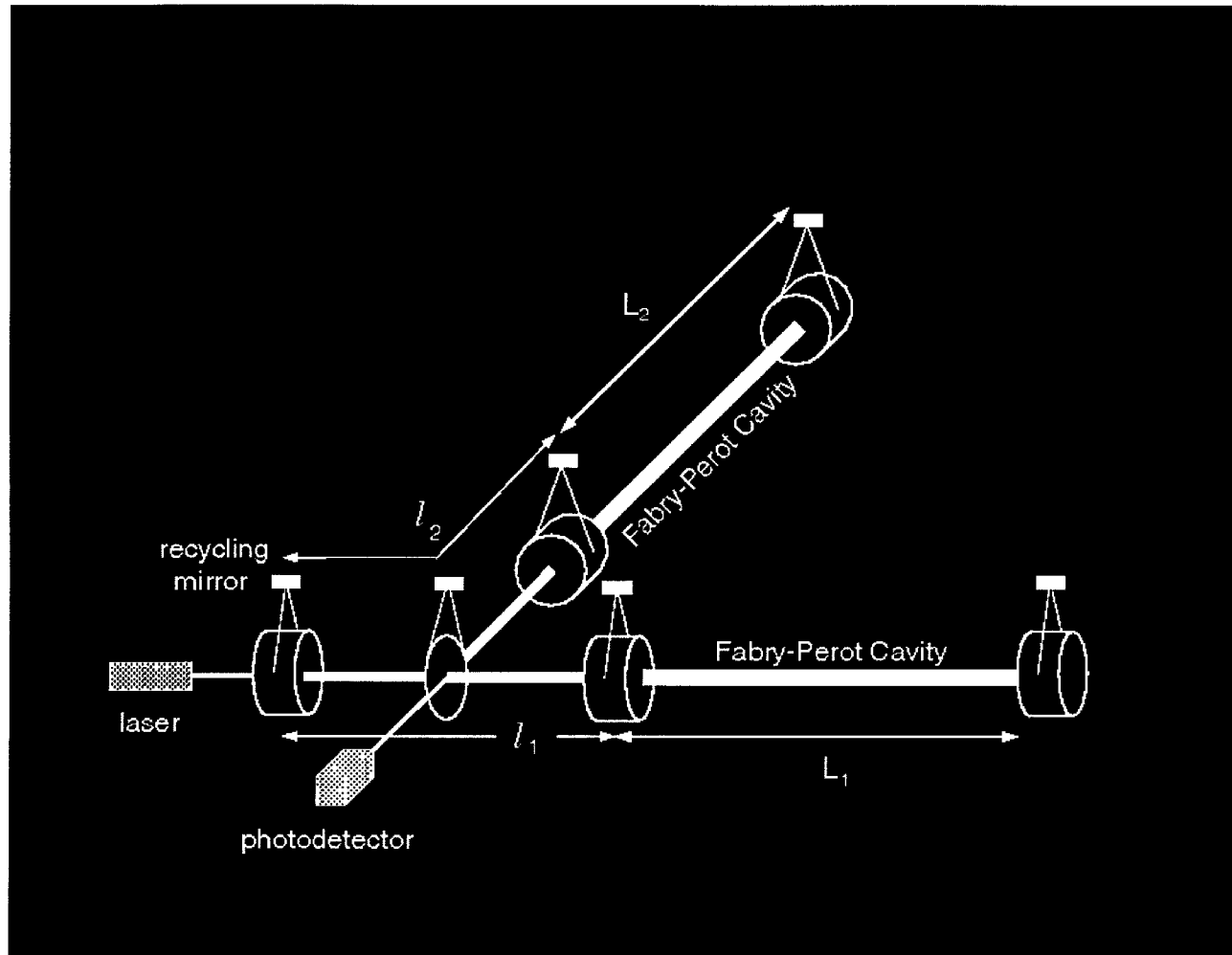
2-dim. display of space-time ripples from neutron star inspiral

A Gravitational Wave Signal



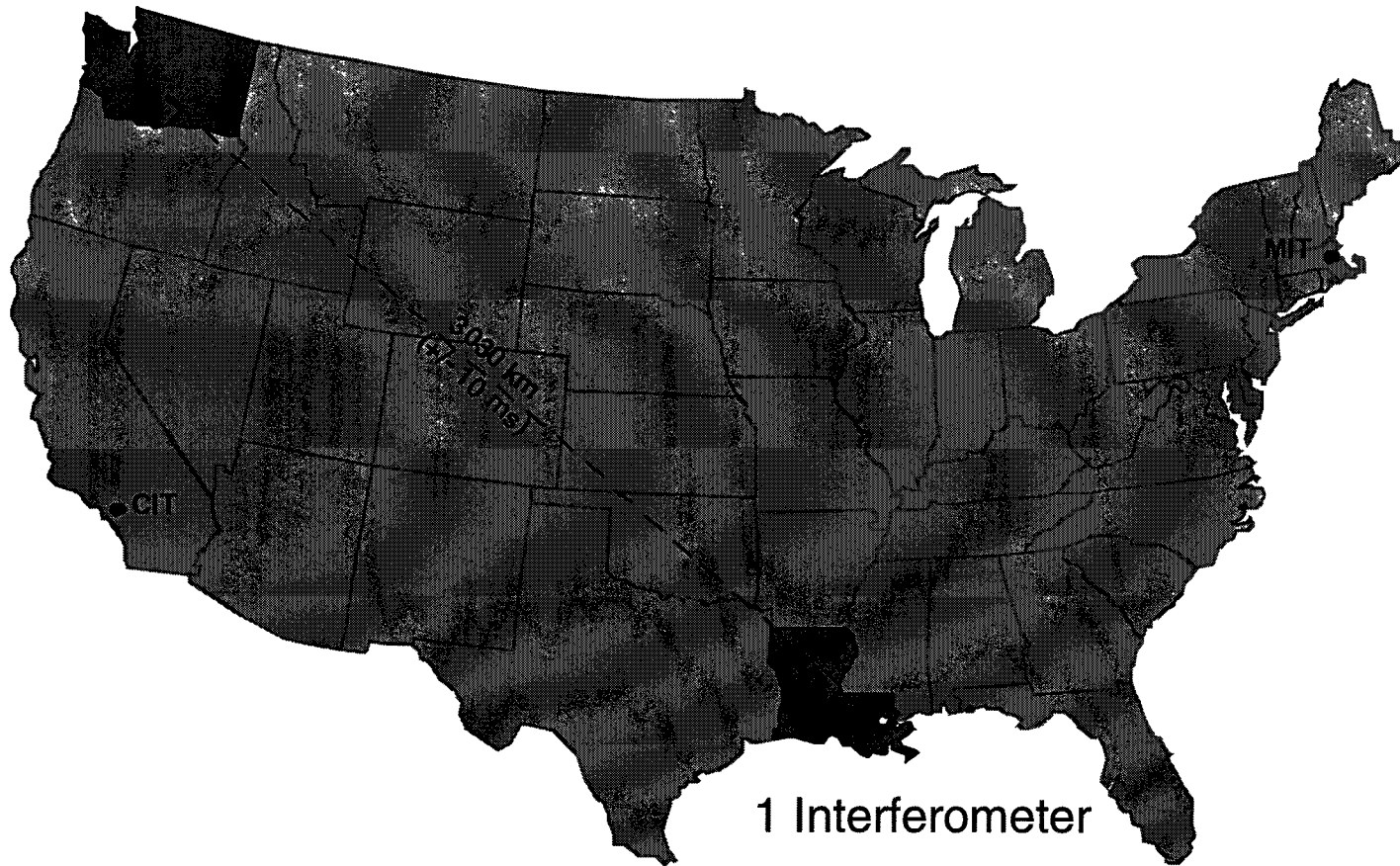
Signal from a neutron star - neutron star binary
inspiral/coalescence

A LIGO Interferometer



Two Sites - Three Interferometers

2 Interferometers



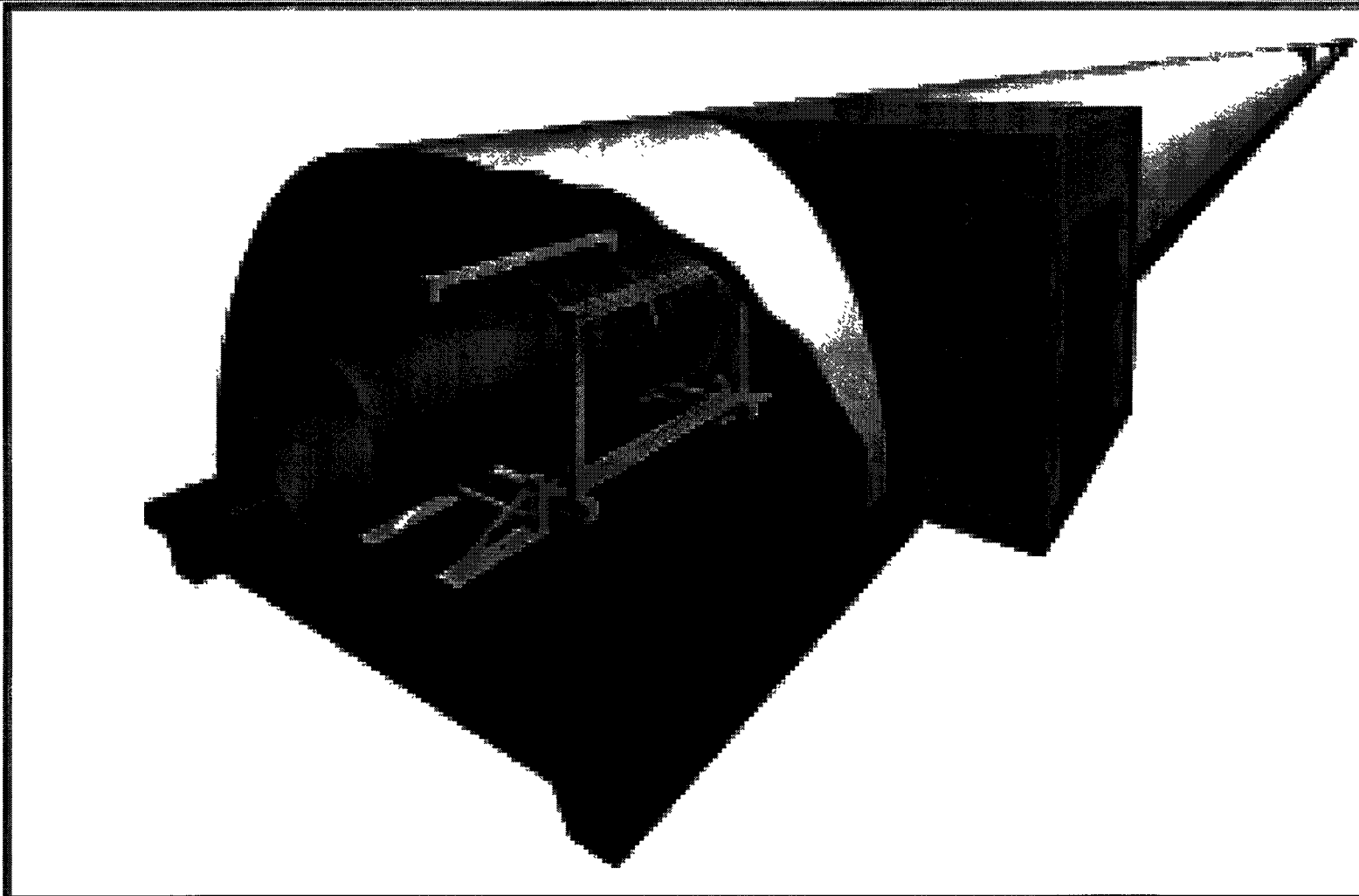
LIGO Vacuum System



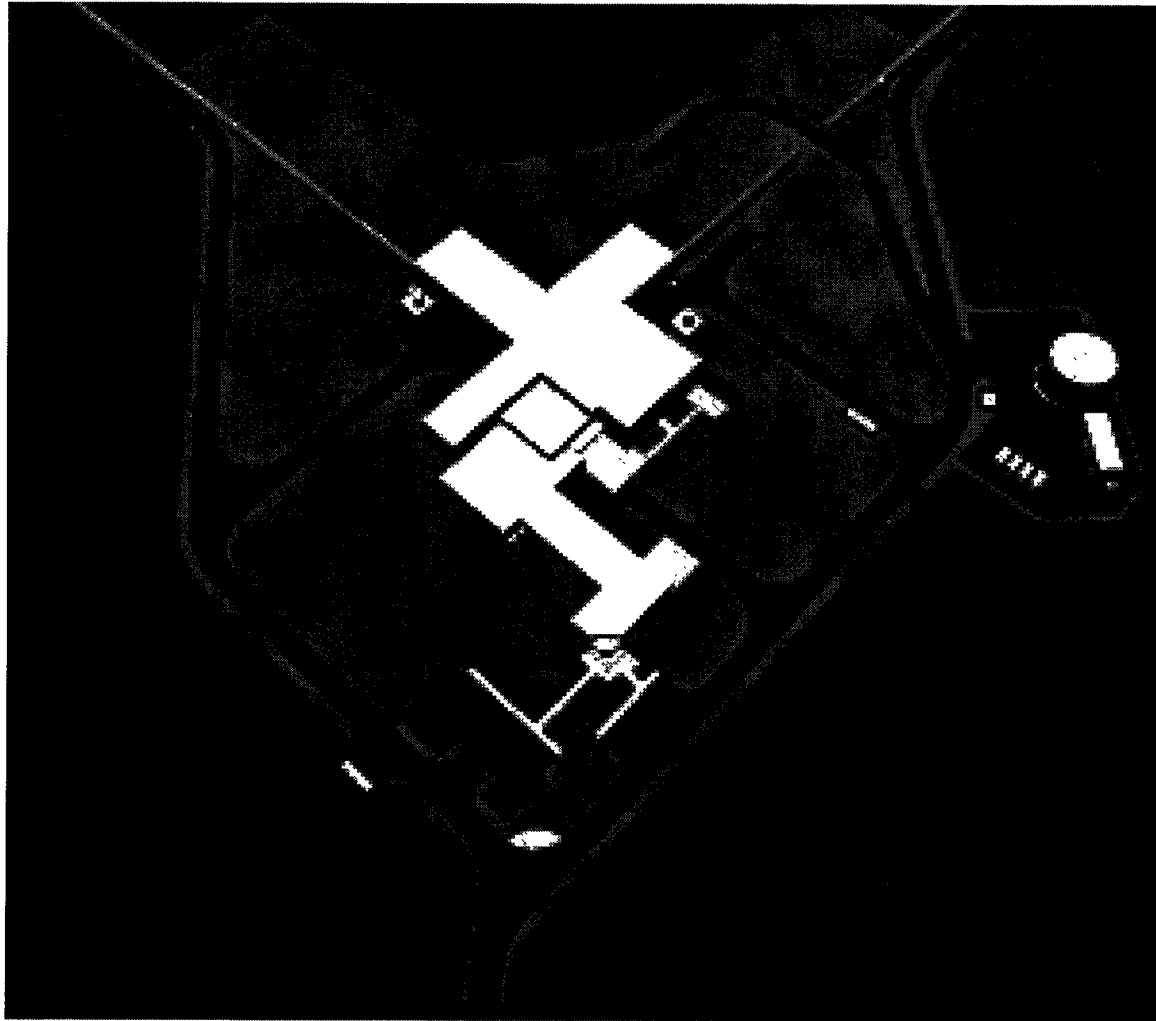
LIGO Beam Tube



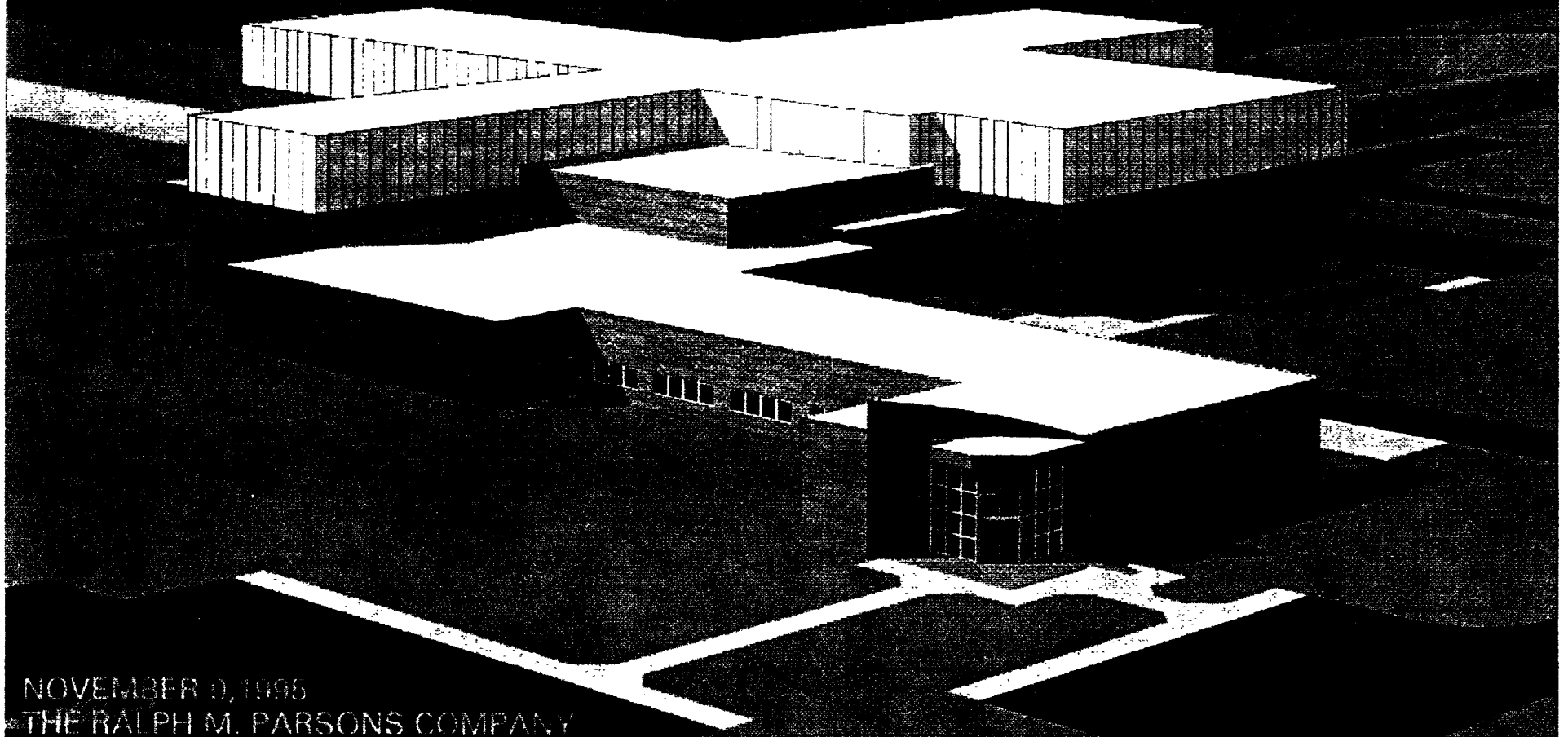
LIGO Beam Tube Enclosure



LIGO Conventional Facilities

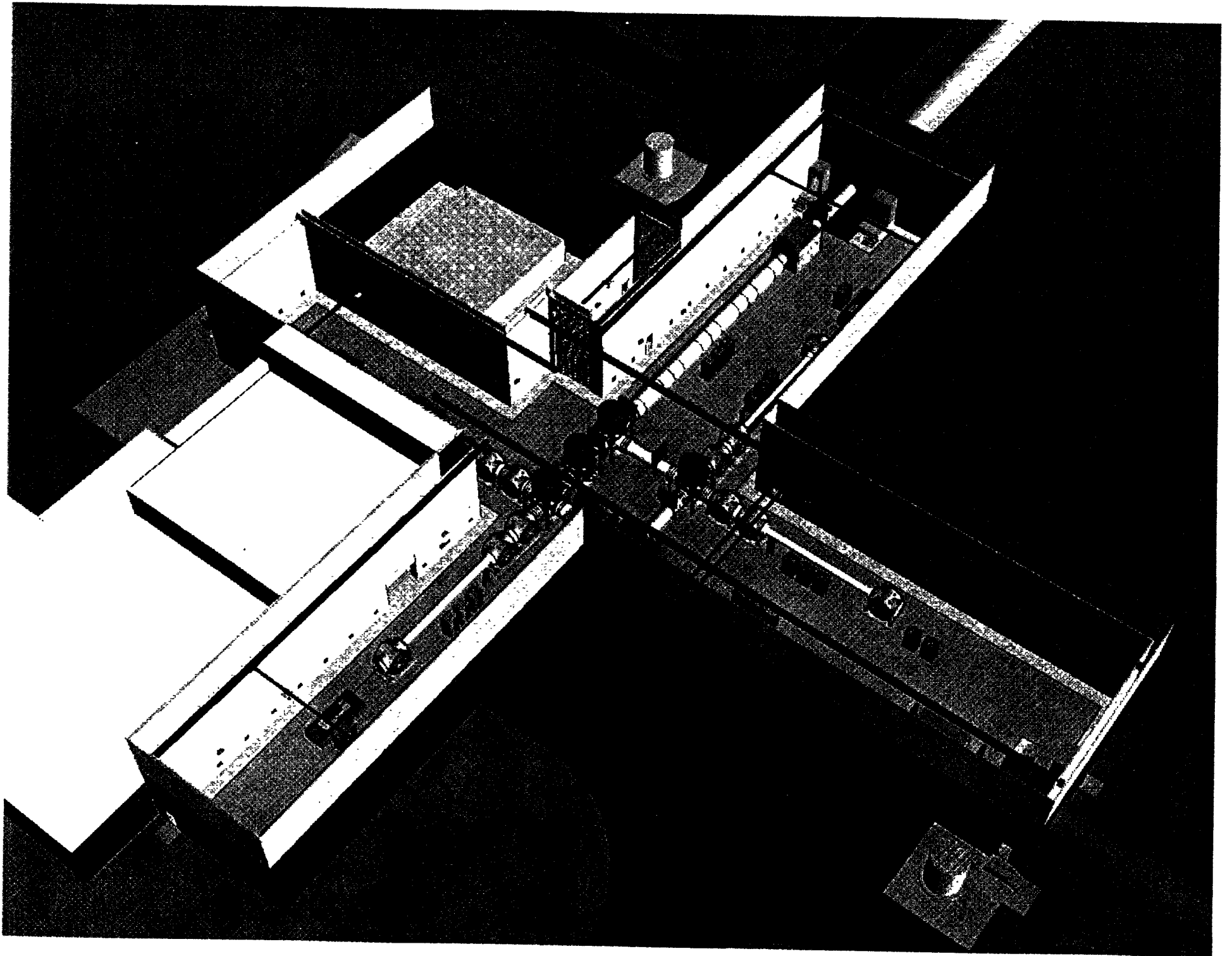


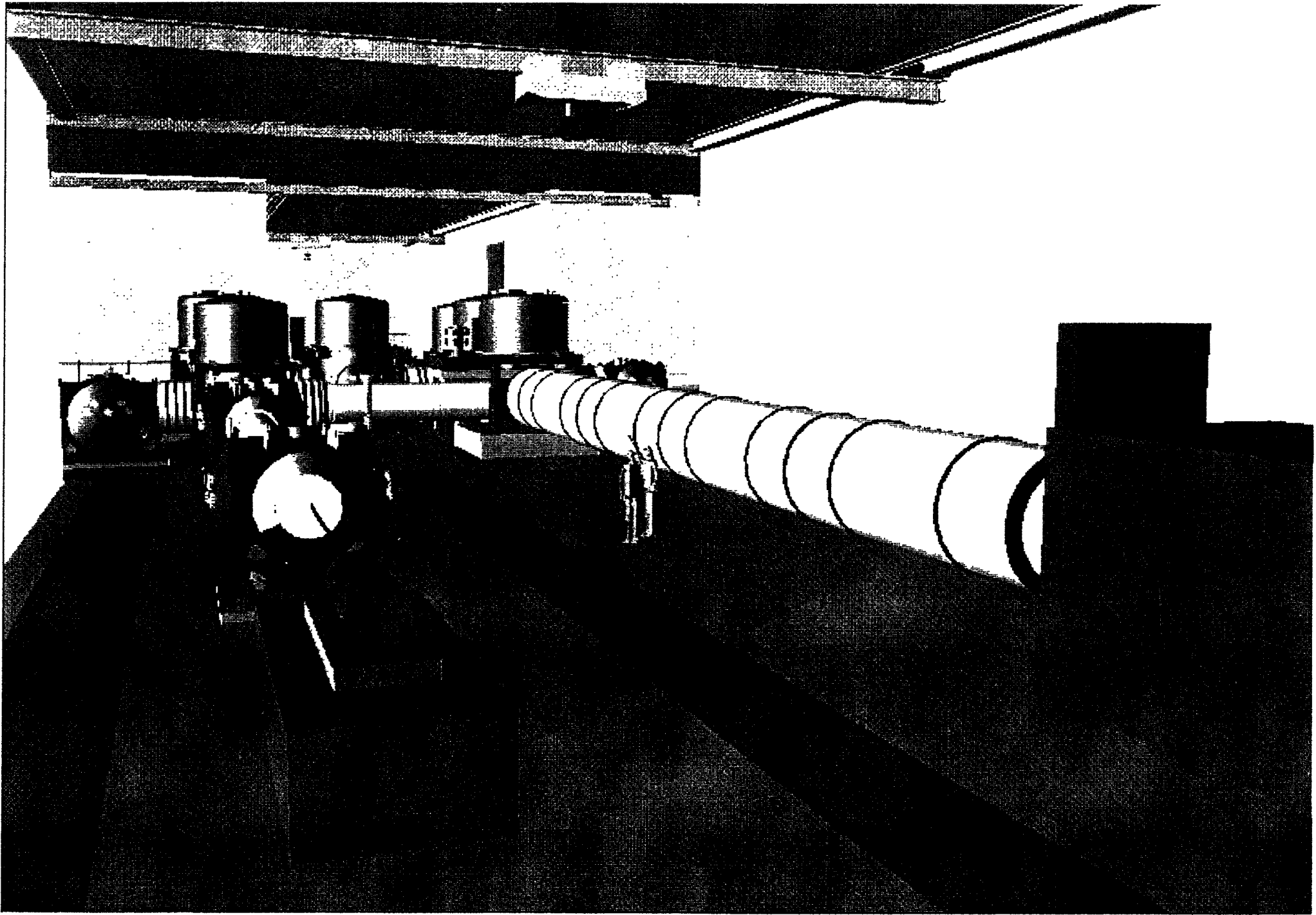
LIGO PROJECT FACILITIES PRELIMINARY DESIGN



NOVEMBER 9, 1995

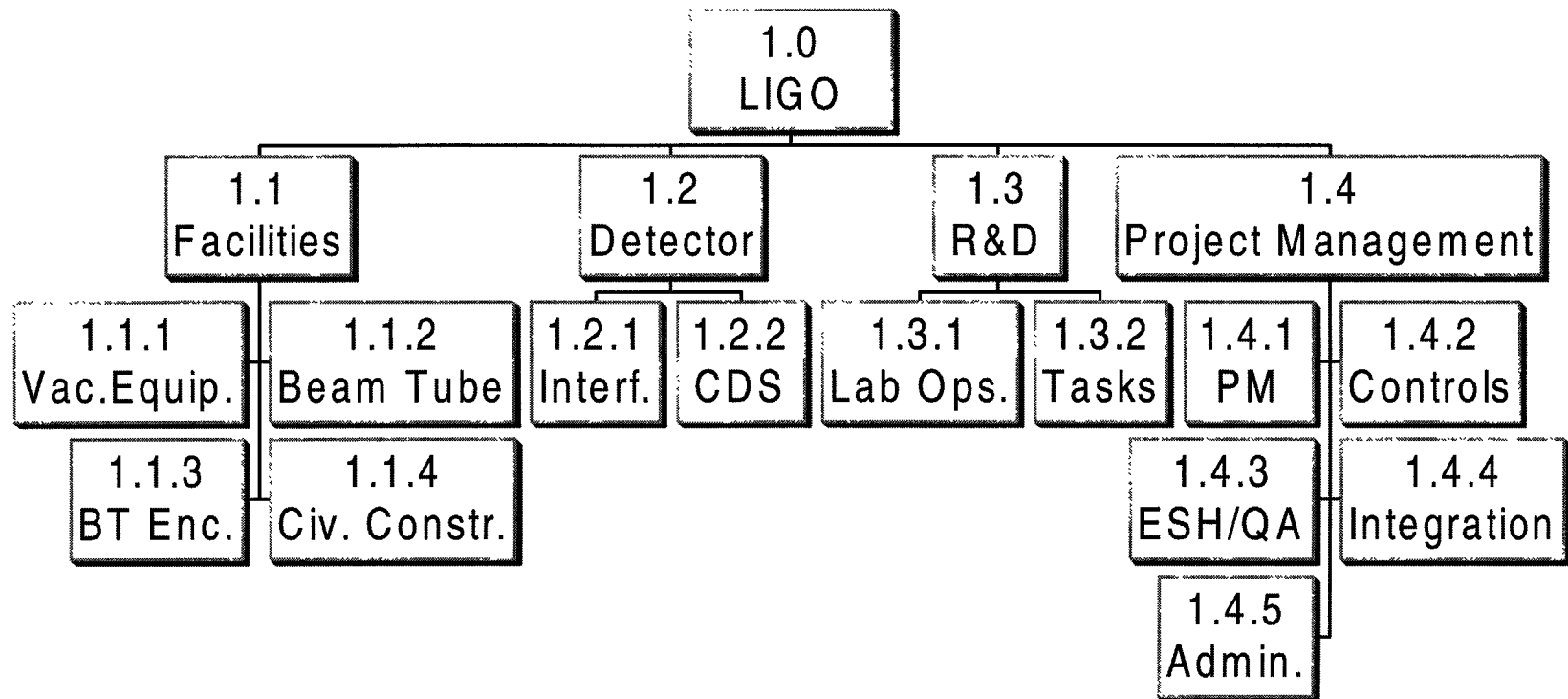
THE RALPH M. PARSONS COMPANY



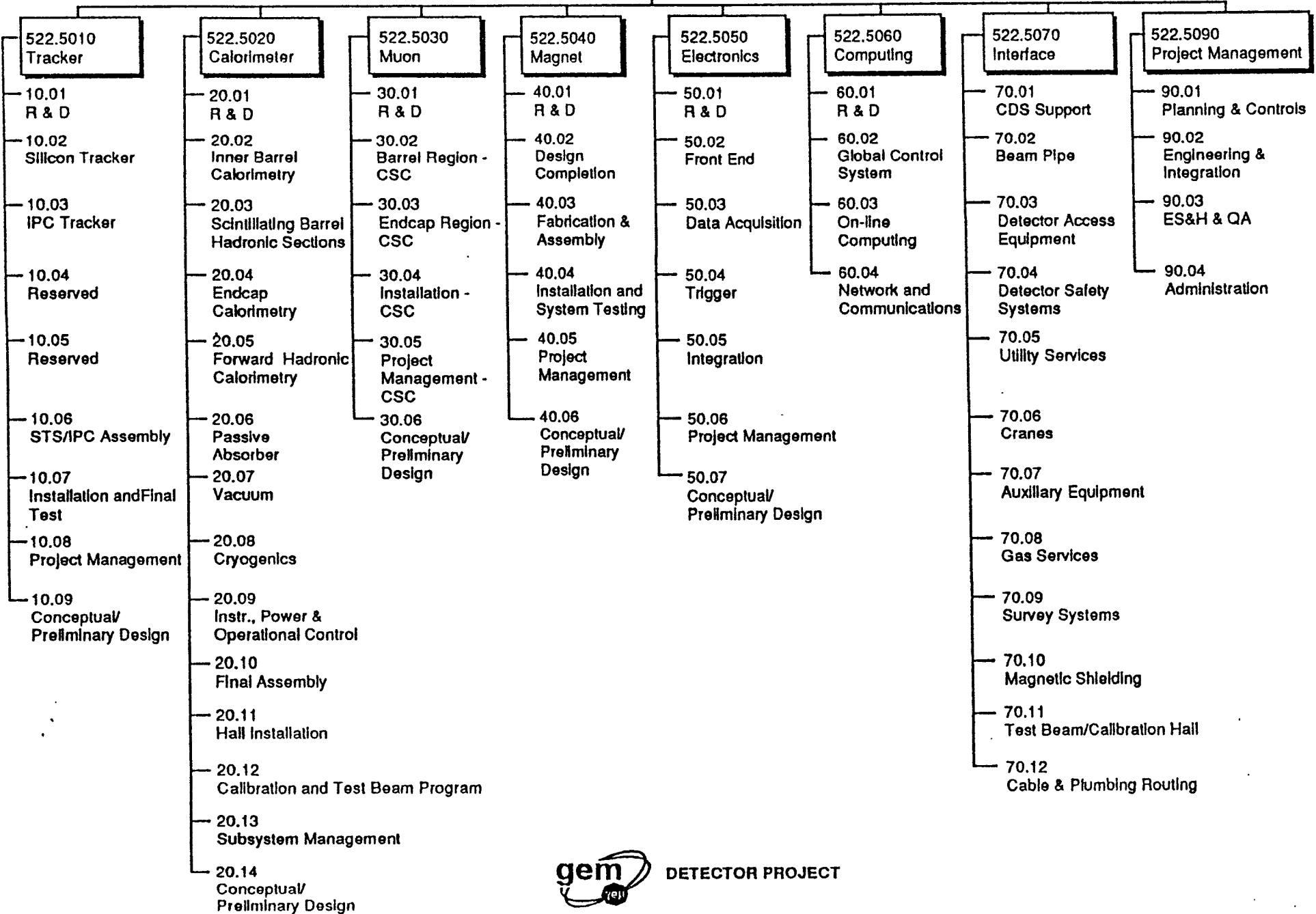


Work Breakdown Structure
Organization
Management Processes
Review and Advisory Processes

LIGO Work Breakdown Structure



**522.
GEM**



DETECTOR PROJECT

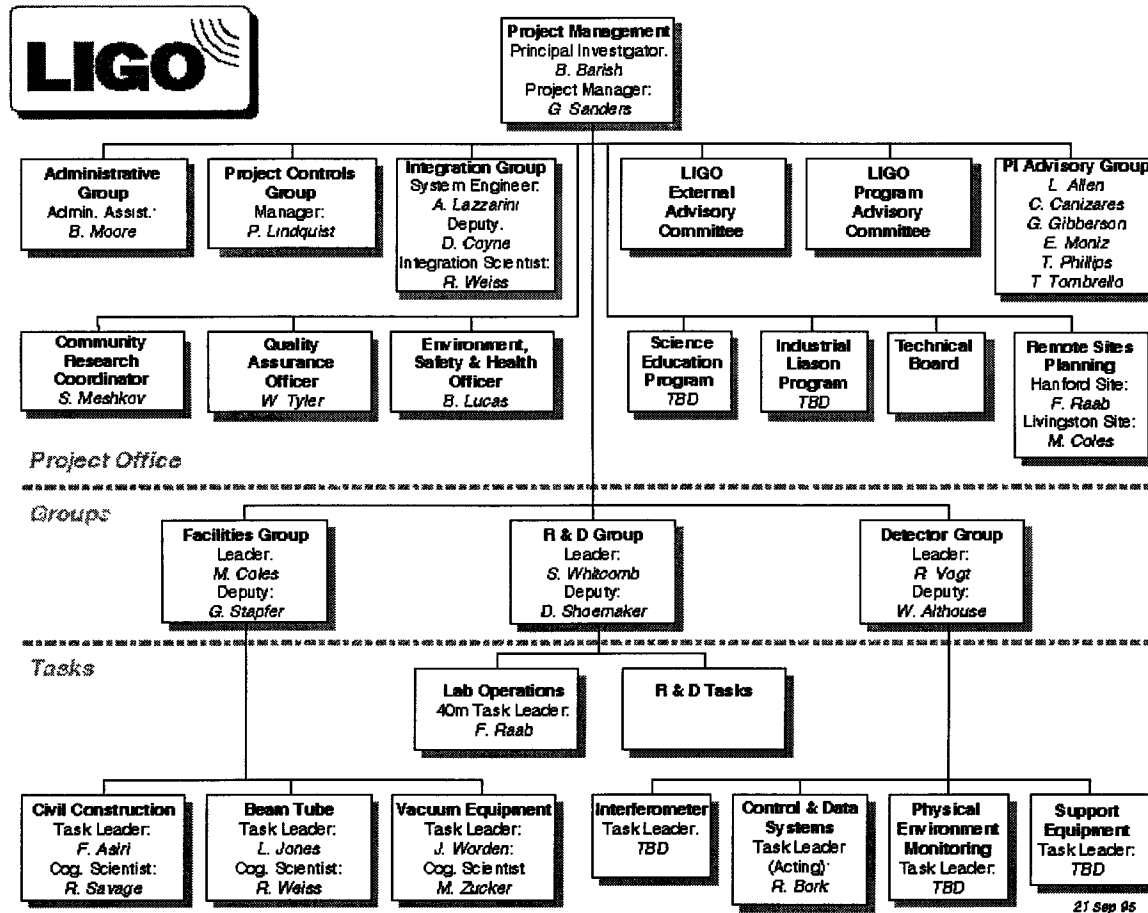
Work Breakdown Structure (WBS)

- Break down all of the work required to complete the project
 - » Include all physical deliverables, subsystems
 - » Include R&D, design, prototyping, fabrication, installation, acceptance testing leading to a deliverable product
 - » Include administration, integration, purchasing, reporting not directly related to deliverable products
 - » Break work down to 5-8 levels from top when mature
- Organize work in a way to support delivery of “products”
- If work will be accomplished through major contracts, represent them in the WBS

Work Breakdown Structure (WBS)

- WBS will structure cost estimating, schedule planning, tracking of actual costs and progress
- It should reflect how you will manage the project toward its goals
- Do not make the common mistake of organizing it to keep accountants happy, or to reflect geography or existing organizations
- Structure your organization to parallel the WBS
- Write a Work Breakdown Structure Dictionary and maintain it

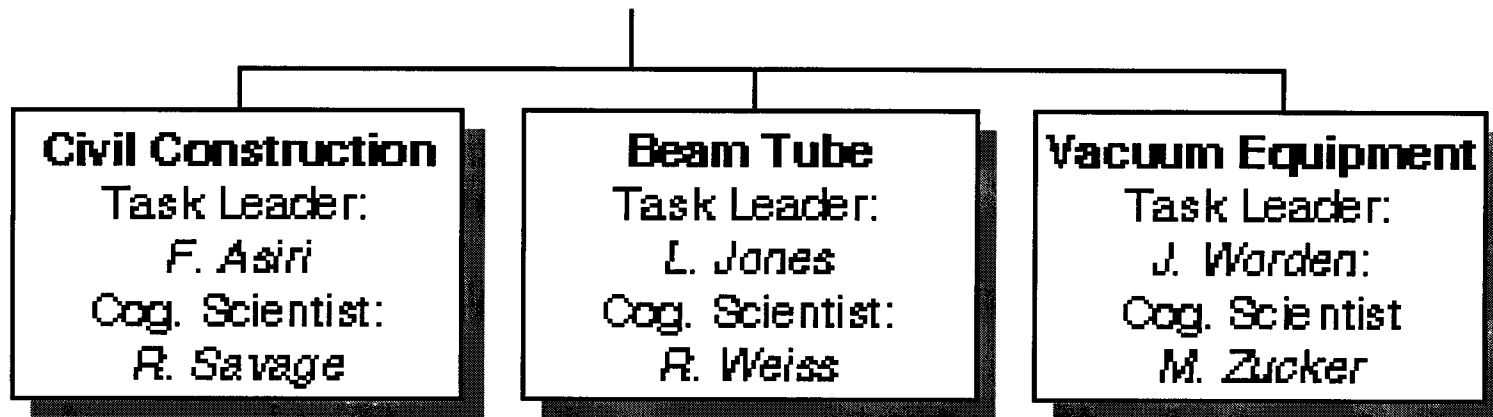
LIGO Organization



LIGO Organizational Philosophy

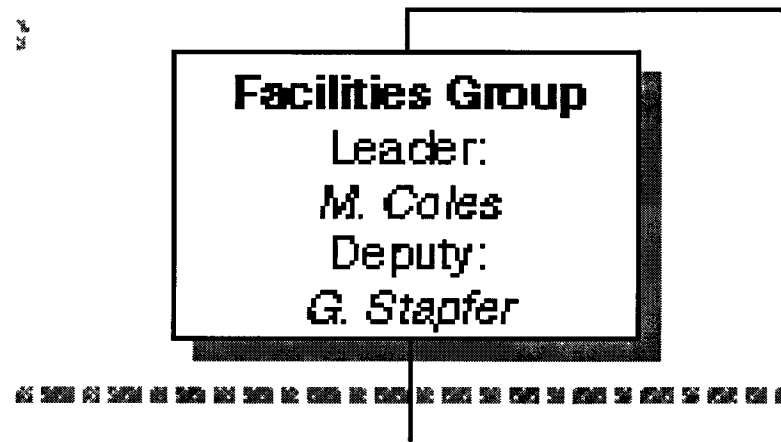
- Organization has only three levels
 - » Tasks - execute specific tasks
 - » Groups - coordinate related work
 - » Project Office - integrate and insure progress and control
- “Product Oriented”
 - » Middle managers under pressure to deliver a “product”
- Integration
 - » Project Management at top level provides integration

Facilities Task Leaders



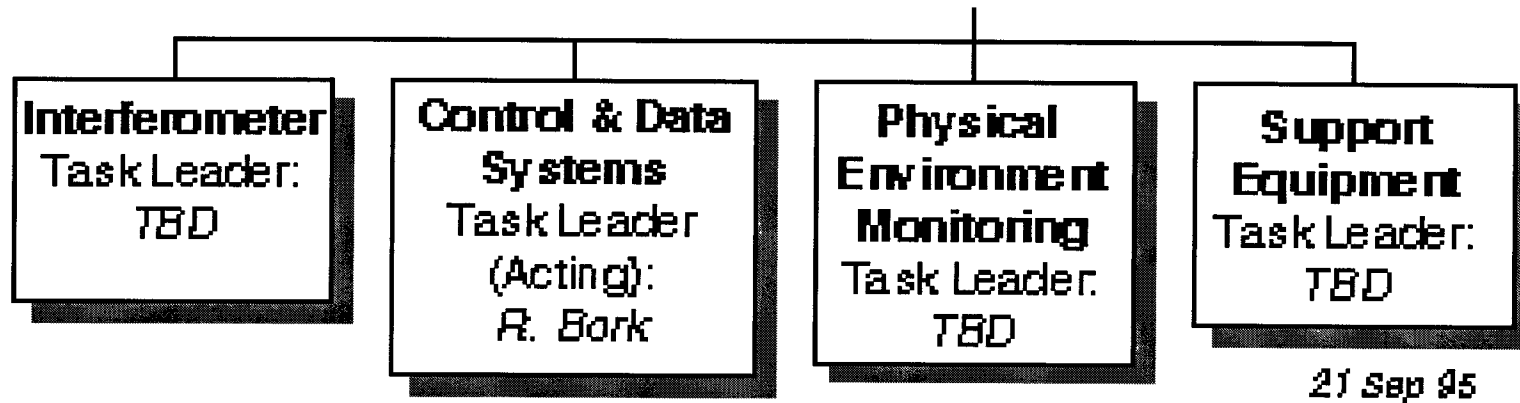
- Task Leader is an experienced engineer
- Cognizant Scientist provides scientific support, but not management of task, nor signature responsibility
- Task Leader has sole signature authority for written directions to outside contractors
- Project approval required for cost/schedule actions >\$50K/one month or technical changes affecting other systems

Facilities Group Leader



- Group Leader is a physicist, Deputy is an engineer
- Both will move to a site as operating site leaders strengthening responsibility
- Responsible to deliver functioning facilities ready for detector
- Responsible to manage interfaces between subsystems
- Responsible for cost/schedule integration and corrective actions in execution of project

Detector Task Leaders



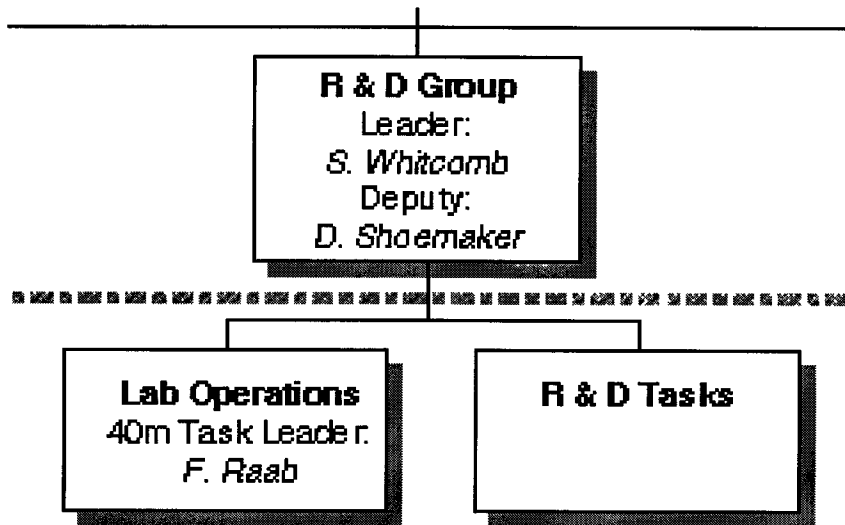
- Task Leaders are scientists or engineers
- Responsibilities similar to Facility Task Leaders
- As design/fabrication is more in-house, these Leaders are more directly responsible for managing the design and fabrication and acceptance process
- CDS electronics could be organized within other subsystems

Detector Group Leader



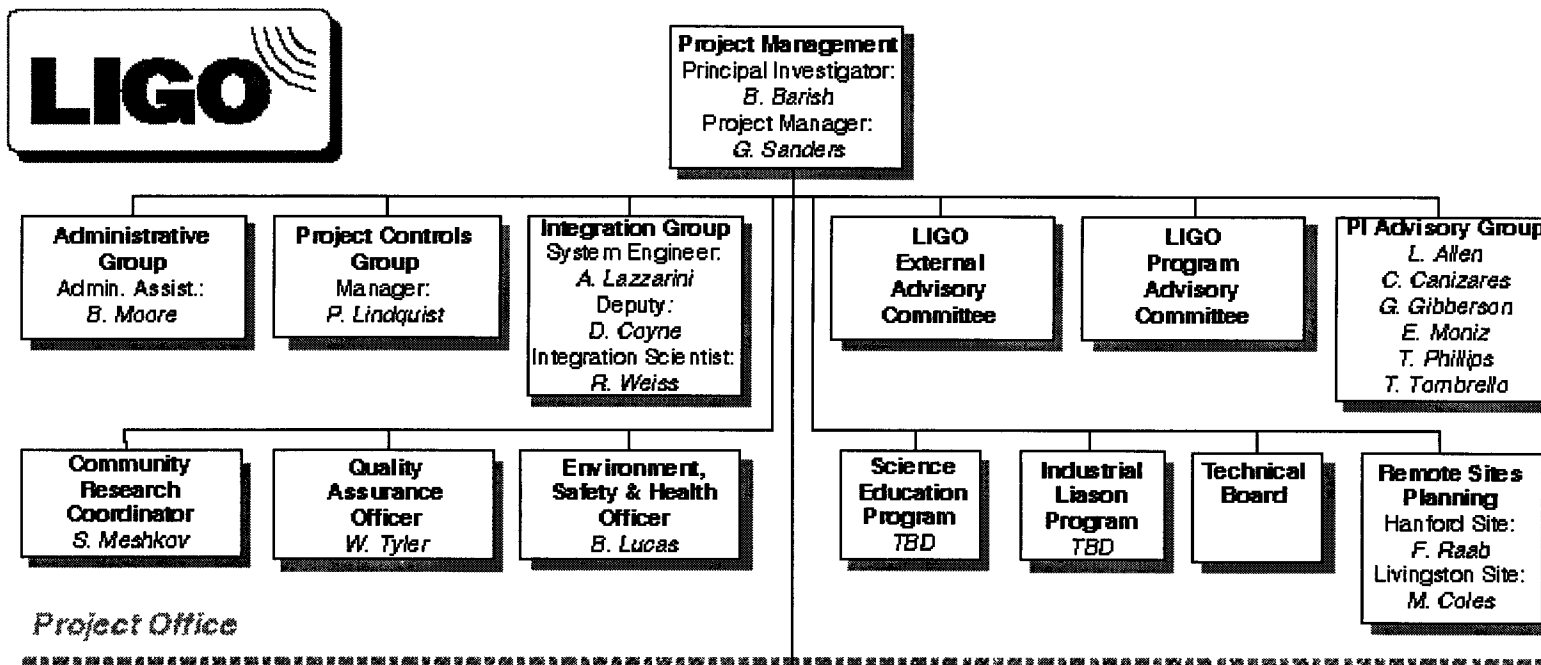
- Group Leader is a physicist, Deputy is an engineer
- Responsible to deliver functioning detector (3 interferometers)
- Responsible to manage interfaces between subsystems
- Responsible for cost/schedule integration and corrective actions in execution of project

R&D Group



- Led by scientists
- Responsible to deliver R&D results when needed by Detector schedule
- Responsible to deliver operational expertise and competence needed at operating sites
- Managed as a “level-of-effort”

Project Office



- Principal Investigator and Project Manager are both scientists
- Responsible for overall technical/cost/schedule integration
- Left side chart are Project Office functions
- Right side chart are Project advice, review, external relations

Project Management

Project Management

Principal Investigator:

B. Barish

Project Manager:

G. Sanders

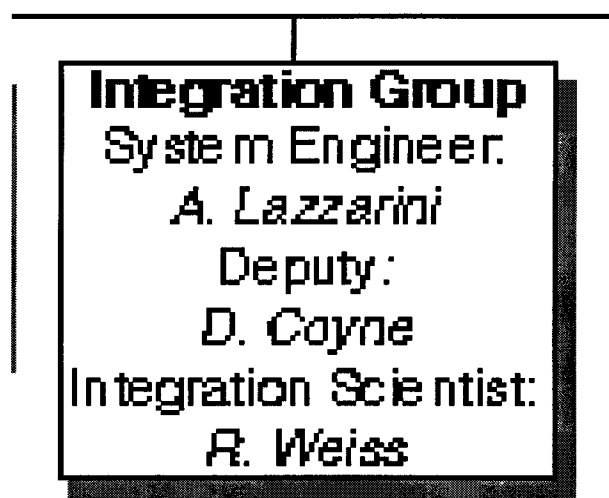
- Responsible to deliver the Project
Manage integration and Project
cost/schedule/technical progress
Assure scientific success
Chair Technical Board/Change
Control Board
- Chair weekly Project Control Meeting
- Chair monthly Cost/Schedule
Meeting
- Responsible for interactions with
funding agency (NSF)

Project Controls Group



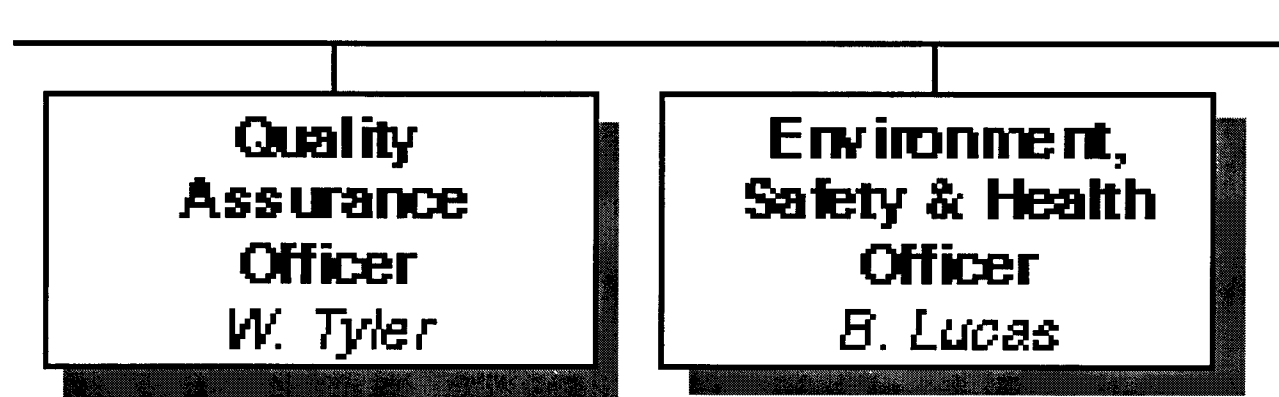
- Responsible to provide detailed visibility of Project performance in cost and schedule
- Manage review of technical configuration changes
- Manage cost estimating and revisions
- Manage schedule development and routine and urgent revisions
- Manage performance measurement
- Manage formal reporting to NSF
- Manage procurements, industrial contracting and payment actions
- Manage all documentation

Integration Group



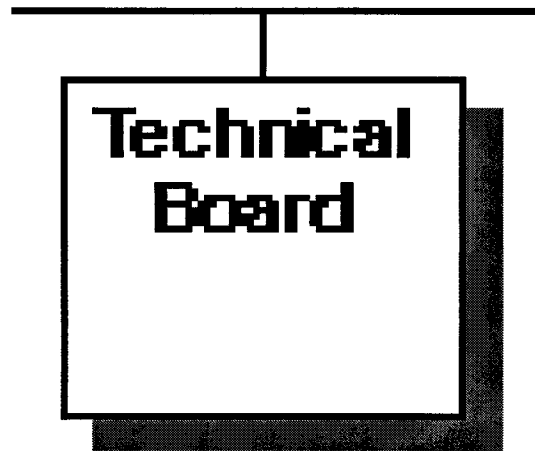
- Technical integration of requirements, specifications, interfaces is a Project responsibility
- Led by a scientist with industrial experience
- Includes also all system modeling and simulation and computing
- All technical work in Project is visible to this Group
- Technical management of configuration changes
- Specialized external technical consulting

ES&H/QA




- Responsibility of the Project Manager !
- QA Officer responsible for qualifying all processes, procedures, and materials, supervising technical oversight of fabrication and acceptance testing
 - » Most direct Quality Assurance done by technicians and engineers
- ES&H Officer responsible for identifying all hazard scenarios in system and insuring that hazards are addressed by design, procedures or training

Technical/Change Control Board



- Members are Group Leaders for Facilities, Detector, R&D, Integration, Project Controls
- Review of all requests for:
 - » cost changes >\$50K
 - » milestone changes > 1 month
 - » technical interface or performance changes
- Recommendation to Project Management
- Reviews all major technical choices
 - » example Argon vs NdYAG laser

Remote Sites Planning



**Remote Sites
Planning**

Hanford Site:

F. Raab

Livingston Site:

M. Coles

- Led by two scientists who will head the two LIGO sites
- Responsible for all LIGO systems delivered to the sites
- Responsible to build onsite staff
- Responsible to plan all infrastructure for onsite staff (office space, local technical resources, medical insurance...)
- Responsible to establish functional relations with local authorities and institutions
- Initiate onsite construction management

Advisory/Oversight Committee

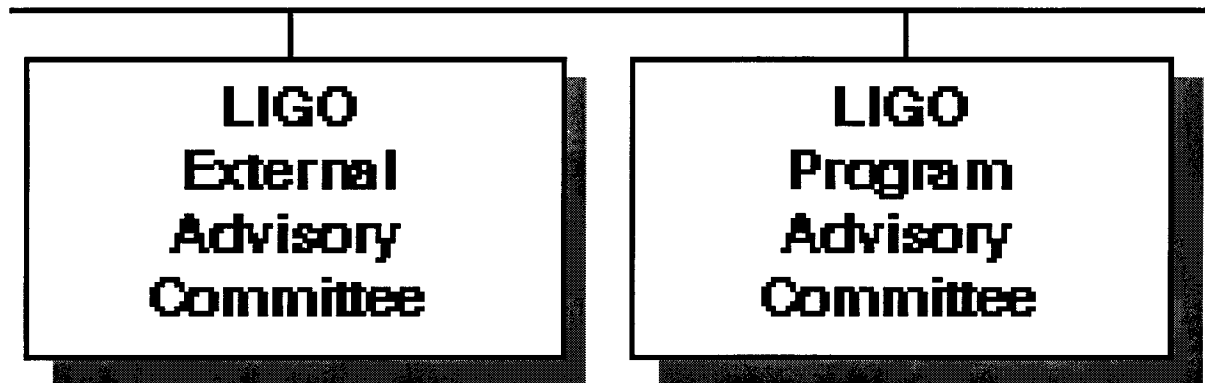


PI Advisory Group

L. Allen
C. Canizares
G. Gibberson
E. Maniz
T. Phillips
T. Tombrello

- Chaired by retired Director of Jet Propulsion Laboratory
- Members include two senior faculty each from Caltech and MIT and a former senior manager of major space projects
- Reports to Caltech and MIT management
- Quarterly meetings to monitor progress and difficulties in Project with written reports to Caltech/MIT management
- Provides advice to LIGO Project Management

EAC/PAC



- External Advisory Committee provides technical advice on system choices and technical challenges (laser type, lightning protection, spiral welding of thin walled stainless steel...)
- Program Advisory Committee reviews proposals from outside LIGO to use LIGO facilities for experiments
- Both committees structured by a temporary committee

Project Management Plan

- Write a Project Management Plan
- Include:
 - » Project Description, Objectives and Scope
 - » Organization and Responsibilities
 - » Work Plan
 - Subsystems, Integration, QA, ES&H, Procurement
 - » Cost Estimate Summary
 - » Major Schedule Milestones
 - » Management and Control
 - Cost, Schedule, Subcontracts, Configuration Change Control
 - » External Reporting

LIGO Cost, Schedule and Performance Control

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Cost Estimate - Basis

- Establish detailed Work Breakdown Structure
- All estimating to be done “bottom up” by the engineers and scientists directly responsible for each item
- Establish a written Cost Estimating Plan that defines uniform formats and procedures for all estimators
- Each estimated item should have all information supporting the estimate for that item recorded in a standard Basis of Estimate worksheet for that item. The Basis sheet should be signed and dated by the estimator.

GEM COST ESTIMATE SUMMARY

4/26/93

FY93 U.S. Dollars

GEM DETECTOR SYSTEM

| WBS Code | Description | WBS Level | Material, k\$ | ManHours | Labor, k\$ | M + L, k\$ | Markup, k\$ % | Contingency, k\$ % | TOTAL, k\$ |
|----------|----------------------|-----------|---------------|-----------|------------|------------|---------------|--------------------|------------|
| | -GEM DETECTOR SYSTEM | 00 | 274,531 | 3,657,544 | 167,306 | 441,837 | 6,029 1% | 103,362 23% | 551,228 |
| 10 | -CENTRAL TRACKER | 01 | 12,168 | 190,275 | 9,788 | 21,954 | 0 0% | 5,369 25% | 27,324 |
| 20 | -CALORIMETER | 01 | 68,570 | 1,012,430 | 37,976 | 106,546 | 0 0% | 28,870 27% | 135,415 |
| 30 | -MUON | 01 | 40,631 | 891,791 | 36,819 | 77,449 | 0 0% | 20,897 27% | 98,347 |
| 40 | -MAGNET | 01 | 64,787 | 348,234 | 33,232 | 98,019 | 6,029 6% | 21,277 21% | 125,325 |
| 50 | -ELECTRONICS | 01 | 52,619 | 465,971 | 22,552 | 75,171 | 0 0% | 17,100 23% | 92,272 |
| 60 | -COMPUTER & CONTROLS | 01 | 10,390 | 168,299 | 5,478 | 15,869 | 0 0% | 3,591 23% | 19,460 |
| 70 | -INTERFACE SYSTEMS | 01 | 21,814 | 122,305 | 3,587 | 25,381 | 0 0% | 4,433 18% | 29,813 |
| 90 | -PROJECT MANAGEMENT | 01 | 3,551 | 458,239 | 17,897 | 21,448 | 0 0% | 1,825 9% | 23,274 |



DETECTOR PROJECT

GEM COST ESTIMATE DETAILS

04/27/1993

40.03.1.2.3 VESSEL SUPPORT STRUCTURES FAB/ASSY

| LINE ITEM | ITEM CODE | ITEM DESCRIPTION | QUANTITY | UNIT MEAS | COST BASIS | MATERIAL | | LABOR | | | | TOTALS | | |
|---|--------------|--------------------------------|----------|--------------|---------------|--------------|-------------------|----------------|----------------|-------------|----------------|--------------|-------------------|--------------------|
| | | | | | | UNIT COST | TOTAL MAT'L,\$ | CRAFT/ TEAM | HOURLY RATE | MH/ UNIT | TOTAL HOURS | UNIT COST | TOTAL LABOR,\$ | MAT'L+ LABOR,\$ |
| 1 | I&A | Coordinator Suppt During Const | 3.00 | MM | BU | | | INSPAD | 60 | 147 | 441 | 8,859 | 26,578 | 26,578 |
| 2 | M&S | Weld Inspec Qa Time | 0.50 | MY | BU | 97,610 | 48,805 | | | | | | | 48,805 |
| 3 | P/F | Saddles 304l Ss W/ 8% Waste | 262.00 | TON | BU | 4,154 | 1,088,243 | | | | | | | 1,088,243 |
| 4 | P/F | Support Blocks 304l Ss | 80.00 | TONS | BU | 4,154 | 332,288 | | | | | | | 332,288 |
| 5 | P/F | Transportation | 20.00 | LOADS | BU | 2,596 | 51,920 | | | | | | | 51,920 |
| 6 | P/F | Plate Section Burning | 120.00 | SECTION | BU | 623 | 74,765 | | | | | | | 74,765 |
| 7 | P/F | Web Section Burning | 8.00 | WLDMNTS | BU | 1,817 | 14,538 | | | | | | | 14,538 |
| 8 | P/F | Weld Fixturing & Alignmnet | 1.00 | LS | BU | 41,536 | 41,536 | | | | | | | 41,536 |
| 9 | P/F | Welding | 8.00 | WLDMNTS | BU | 10,384 | 83,072 | | | | | | | 83,072 |
| 10 | P/F | Blasting | 16.00 | WLDMNTS | BU | 2,596 | 41,536 | | | | | | | 41,536 |
| 11 | P/F | Rigging | 1.00 | LS | BU | 103,840 | 103,840 | | | | | | | 103,840 |
| 12 | P/F | Hydraulic Jacking System | 1.00 | LS | BU | 207,680 | 207,680 | | | | | | | 207,680 |
| 13 | P/F | Transporter Grease Pads | 24.00 | EA | BU | 8,650 | 207,597 | | | | | | | 207,597 |
| 14 | I&A | On/off Site Inspections | 2.00 | MM | BU | | | INSPAD | 60 | 147 | 294 | 8,859 | 17,719 | 17,719 |
| SUBTOTAL - 40.03.1.2.3 VESSEL SUPPORT STRUCTURES FAB/ASSY | | | | | | | \$2,295,819 | | | | 735 | | \$44,297 | \$2,340,117 |

| | | |
|------------------------------|--------|--------------------|
| PRIME CONTRACTOR MARKUP | 7.71% | \$180,373 |
| | | \$2,520,490 |
| CONTINGENCY | 22.00% | \$554,508 |
| COST PLUS CONTINGENCY | | \$3,074,998 |

COST MATRIX

| | ENG/DES | M&S | INSP/ADM | PROC/FAB | ASSBLY | INSTALL |
|-----------|---------|--------|----------|-----------|--------|---------|
| LABOR | 0 | | 44,297 | | 0 | 0 |
| MATERIAL | 0 | 48,805 | 0 | 2,247,015 | 0 | 0 |
| TOTAL, \$ | 0 | 48,805 | 44,297 | 2,247,015 | 0 | 0 |
| MANHOURS | 0 | | 735 | | 0 | 0 |

LABOR

| | |
|---------------|----------|
| TOUCH LABOR = | \$0 |
| EDIA LABOR = | \$44,297 |

RISK

| | |
|----------------|----|
| Technical Risk | 6% |
| Cost Risk | 8% |
| Schedule Risk | 8% |

ESTIMATOR: G. DEIS/J. BOWERS
DATE OF ESTIMATE: 06/15/92

**Magnet
Basis of Estimate**

WBS: 40.03.1.2.3

Item: Vessel Support Structures

Date: 6/15/92

Rev: QC

By: G. Deis/J. Bowers

Element Scope: This element includes all of the hardware required to physically support the coil, vessel, and muon sector assemblies in the underground hall. This will include the saddles to support the outer vessel as well as any jacking hardware provided to align the magnet, to compensate for ground motion, or to move the magnet assemblies. This does not include any concrete structures, such as piers or support beams, which are assumed to be parts of the hall facility.

Technical design description:

The saddle support structures are low carbon steel weldments consisting of large flat plate sections. Four saddle weldments are provided to support each vessel assembly, including the magnet and all internal detectors. Total weight supported by four saddle supports is conservatively 3000 tons.

It is assumed that all four saddles see equal dead loads and horizontal loads.

All saddles can be hydraulically jacked to transport the vessel system and for alignment. The jacking system is part of the transporter, and will be capable of lifting the weight of the vessel system plus the saddles, and have sufficient control to enable pitch, roll and elevation positioning.

Interface to the building foundation is through shim blocks mounted to the floor.

Total weight of four saddle support weldments is 121 tons

Two sets of four are required, one set for each vessel.

Inspection/Admin

Basis:

| | |
|---|------|
| coordinator support during construction | 3 mm |
| off-site/on-site inspections | 2 mm |

EDIA/QA Material&Services

Basis: Quality Assurance weld inspection time .5my

Procurement/Fabrication

Basis: each vessel

raw materials

saddles:

121 tons 304L stainless steel in finished structures

add 8% waste giving 131 tons of raw material

mill rate = \$2.00/ lb yielding \$524K

support blocks:

40 tons 304L stainless steel in finished structures

mill rate = \$2.00/ lb yielding \$160k

weld material cost is included in welding cost

transportation \$2500/load x 10 loads = \$25k

plate section burning 0.5 days/ section, \$600/ section x 60 sections = \$36k

machine base plate 2 days/ weldment x 4 weldments = 8 days = \$7k

weld fixturing and alignment \$20k

welding \$10k per weldment x 4 weldments = \$40k

blasting \$2.5k per weldment x 8 weldments = \$20k

rigging \$50k

total cost per vessel= \$882k

total cost for two vessels = \$1764k

Cost of hydraulic jacking system \$200k

Cost of 24 transporter grease pads \$200k

Installation/Ass'y

Material (\$k): Q

Basis:

This is covered in WBS 40.02.9.2.1, 40.04.1.1 - Magnet Installation

Unit type: ea

Number of units: 2

Estimate Type: BU

Risk Factors:

| | | |
|------------|----------|---|
| Technical: | <u>2</u> | Basis: Fabrication techniques are standard. Simple shapes and interfaces. Loose tolerances. Common materials. |
| Cost: | <u>4</u> | Basis: Vendor quotes on hydraulics and bottom up construction factors for structural assemblies. Mill costs for steel will vary based on the state of the national economy at the time of construction. |
| Schedule: | <u>8</u> | Basis: If built in sections off site, will have minimal impact on vessel installation schedule. |

Misc Comments:

Current assumptions of floor movement vary up to 15 cm up and down.

Cost Estimate - Base Currency Year

- All estimates to be performed in the currency for the year in which the estimate is made, as if the work is performed or contract placed in the current year
- Define a standard table of currency inflation for all years in which the project is to be executed
- Old industrial price quotations should be corrected for inflation up to the current year if a new estimate is not obtained from industry

REPORT: RATELIST
FILE: LIGOBCE

RATE TABLE LISTING

9FEB96
Page 1

| DATE | RATE |
|------------------------|---|
| ----- | |
| RATE TABLE: ADMIN | [ADMINISTRATION] |
| 01DEC91 | 23.0300 |
| ----- | |
| RATE TABLE: COST | [COST (RATE OF 1, USED FOR COST CALCS)] |
| 01JAN91 | 1000.0000 |
| ----- | |
| RATE TABLE: ENG | [ENGINEERS] |
| 01DEC91 | 37.7900 |
| ----- | |
| RATE TABLE: ESCALATION | [Escalation] |
| 01DEC91 | .0000 |
| 01DEC92 | .0000 |
| 01DEC93 | .0000 |
| 01DEC94 | .0220 |
| 01DEC95 | .0450 |
| 01DEC96 | .0700 |
| 01DEC97 | .0965 |
| 01DEC98 | .1240 |
| 01DEC99 | .1900 |
| 01DEC00 | .2240 |
| 01DEC01 | .2600 |
| 01DEC02 | .0000 |
| ----- | |
| RATE TABLE: FRINGE | [FRINGE BENEFITS] |
| 01DEC91 | .3400 |
| ----- | |
| RATE TABLE: GRAD | [GRAD STUDENTS] |
| 01DEC91 | 9.3500 |

Cost Estimate - Source of Estimate

- Clearly identify the type of the source of the estimate
 - » Engineering Estimate (EE) - least reliable
 - » Vendor Quotation (VQ) - better, but likely to increase
 - » Placed Order (PO) - even better
 - » Actual Costs (AC) - best
 - » Other methods include Parametric, Trends, Specific Analogy
- For every material subsystem, work to increase the fraction of the estimate based upon industrial vendor quotations

Cost Estimate - Roll Up

- Structure estimate so that all costs for a component can be “rolled up” and costs for the subsystem including the component can be “rolled up” and costs for the entire system can be...
 - » This creates a framework for tracking actual costs during the Project execution

Cost Estimate - Labor Rates

- Define all generic labor categories for labor charged to the Project (manager, engineer, scientist, technician, secretary, construction worker,...)
 - » Use appropriate level of detail for maturity of Project
- Establish a standard labor rate for each category based upon market survey in base currency year
- Use labor “crew” mixes if appropriate for an operation
- Replace standardized rates with specific rates only when actual labor source is certain
- Consider vacation/sick time factors

REPORT: RATELIST
FILE: LIGOBCE

RATE TABLE LISTING

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Page 2

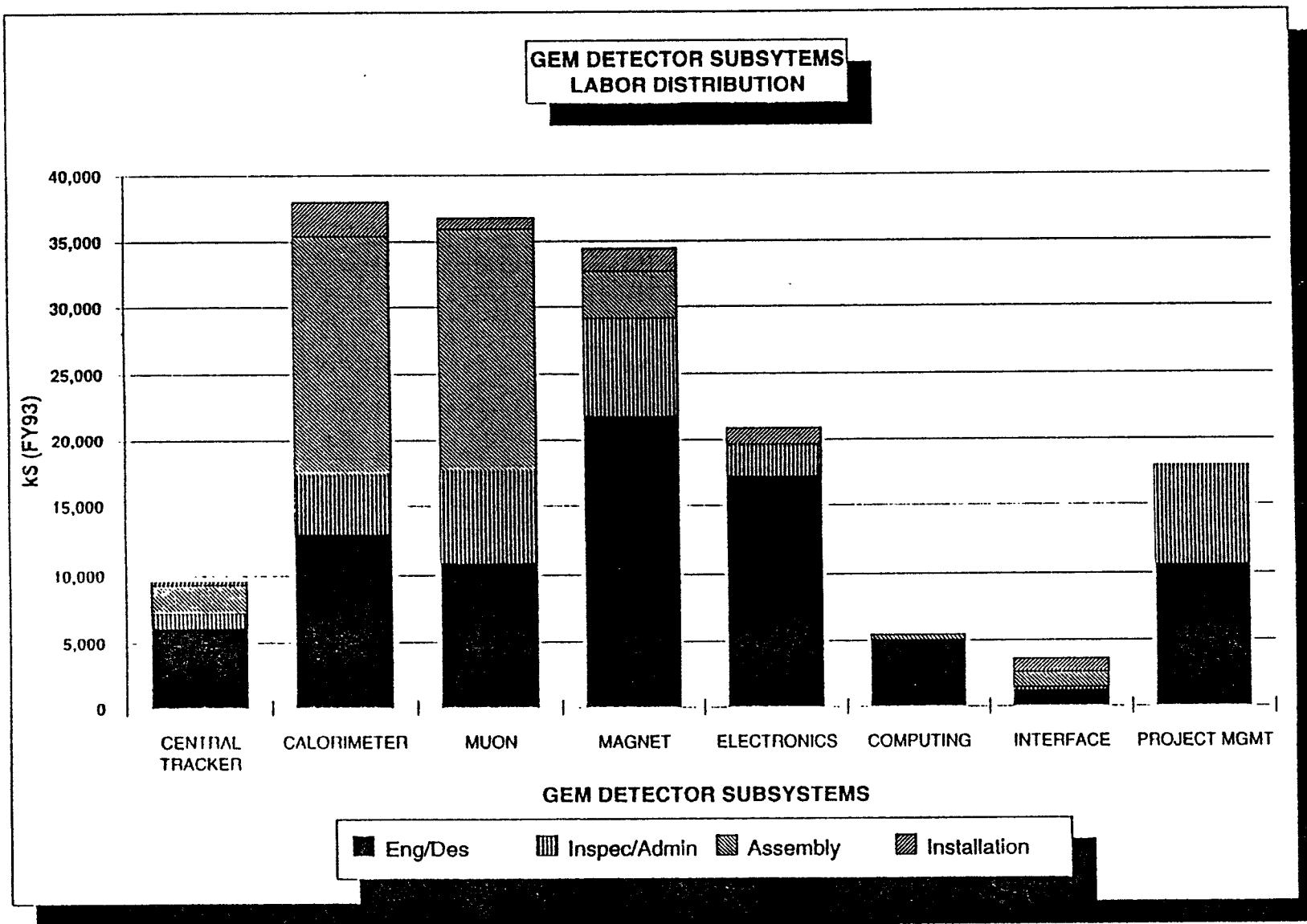
| DATE | RATE |
|-----------------------|-------------------------------|
| ----- | |
| RATE TABLE: MGMT | [MANAGEMENT] |
| 01DEC91 | 54.2400 |
| ----- | |
| RATE TABLE: MM | [Manmonths mm = HOURS / MM] |
| 01DEC91 | .0068 |
| ----- | |
| RATE TABLE: OVERHEAD | [OVERHEAD RATES] |
| 01DEC91 | .5800 |
| ----- | |
| RATE TABLE: PROF_FAC | [PROFESSIONAL FACULTY] |
| 01DEC91 | 85.0000 |
| ----- | |
| RATE TABLE: SCI | [SCIENTISTS] |
| 01DEC91 | 33.9400 |
| ----- | |
| RATE TABLE: TECH | [TECHNICIAN] |
| 01DEC91 | 22.0000 |
| ----- | |
| RATE TABLE: UNDERGRAD | [UNDERGRADUATE STUDENTS] |
| 01DEC91 | 9.3500 |

Cost Estimate - Labor Rates

- Do estimate in man-hours and apply rates later!
- In mass production operations, include the “learning curve” factor
- In mass production operations, consider “crew” quality and trade off cost for productivity

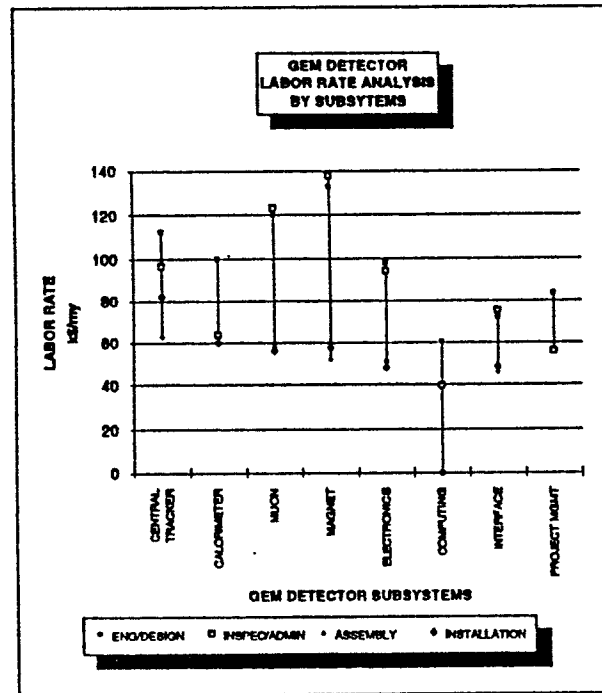
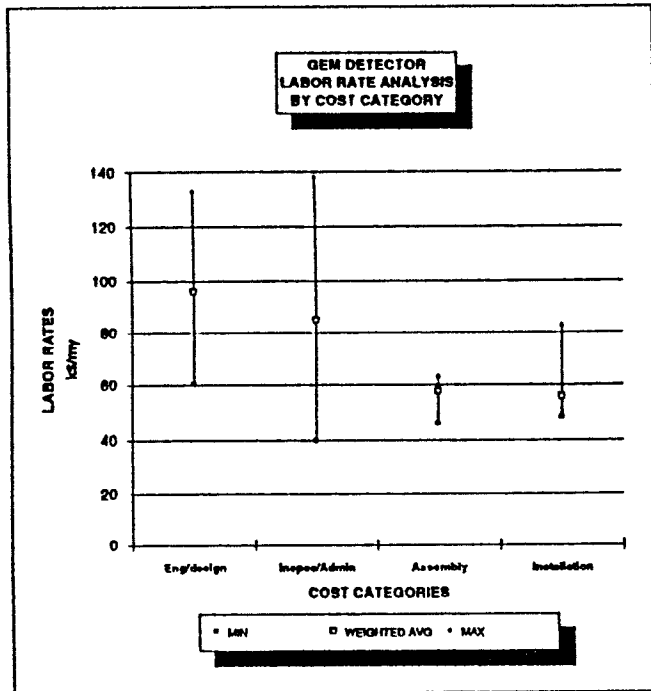
Cost Estimate - Audit

- Audit all detailed estimates for uniform application of Cost Estimating Plan
- Compare labor estimates for comparable operations
- Compare material costs
- Compare fraction of estimate based upon vendor quotes
- Compare risk analysis
- Use an outside and disinterested firm to independently develop or audit estimate

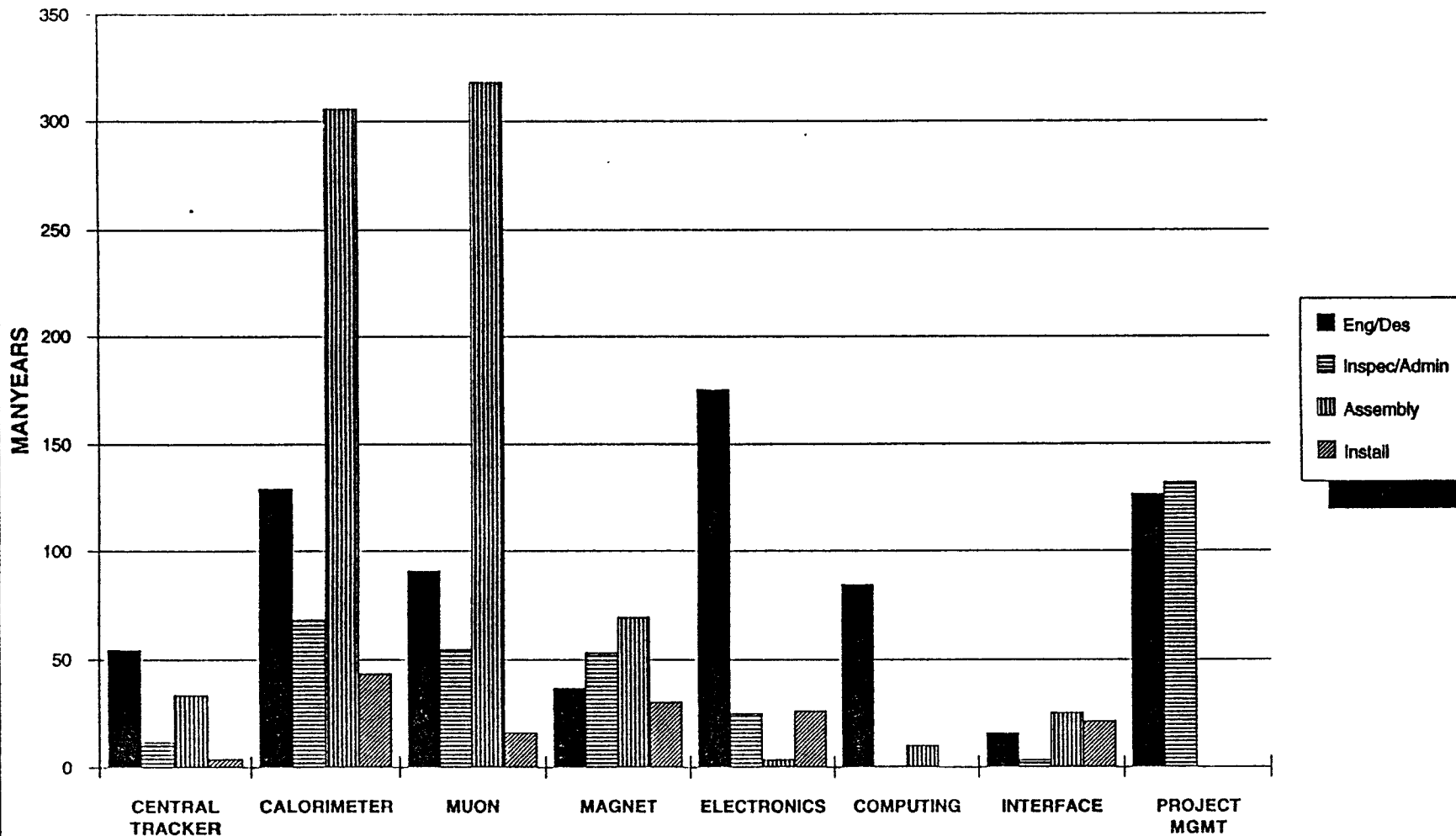


GEM DETECTOR LABOR RATE ANALYSIS

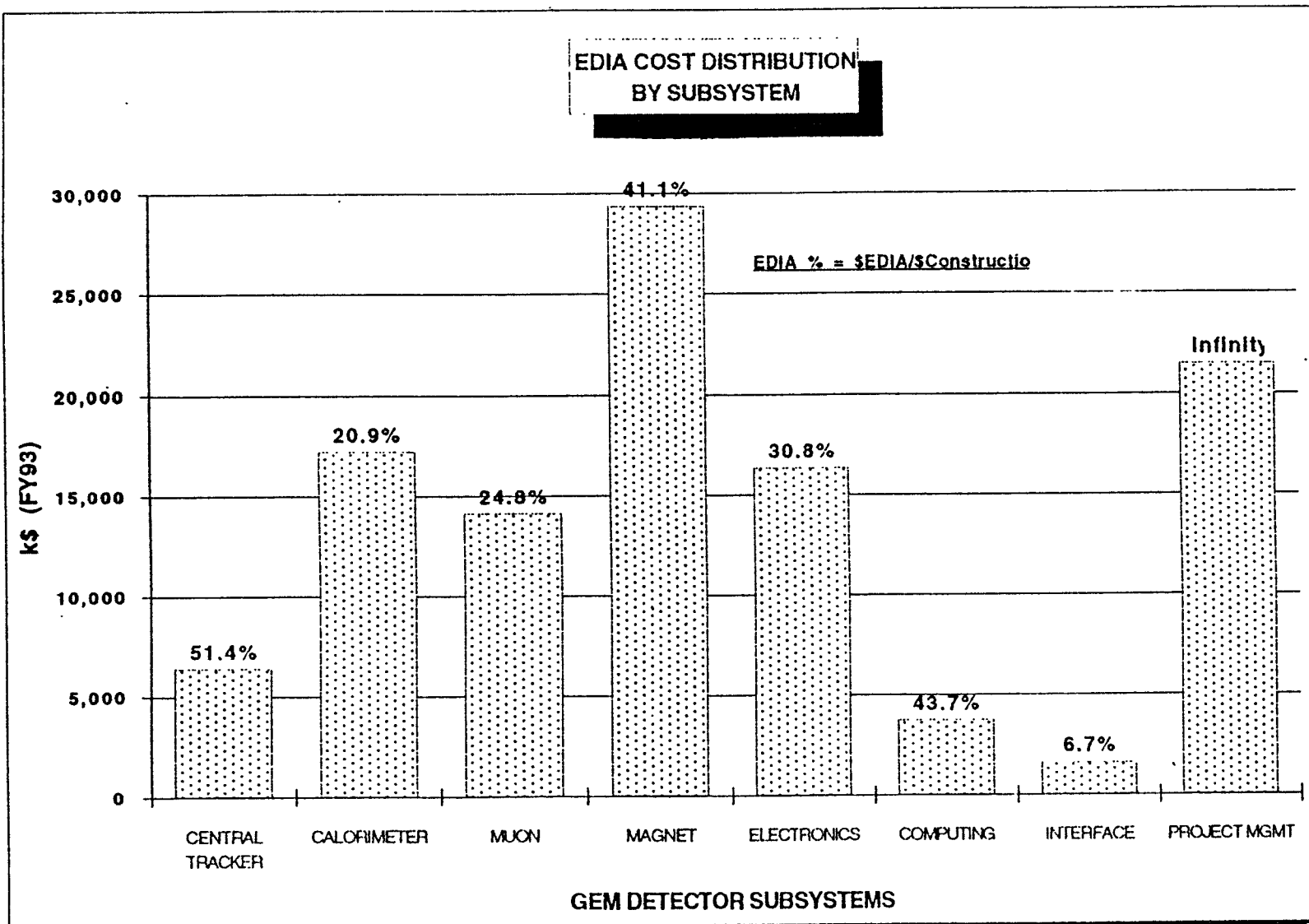
| SUBSYSTEMS | COST CATEGORIES | | | | | | | |
|-----------------|-----------------|----------------|--------------|----------------|-------------|----------------|--------------|----------------|
| | Eng/design | | Inspec/Admin | | Assembly | | Installation | |
| | Labor my | Rate k\$/my | Labor my | Rate k\$/my | Labor my | Rate k\$/my | Labor my | Rate k\$/my |
| CENTRAL TRACKER | 54 | 112 | 11 | 97 | 34 | 63 | 4 | 82 |
| CALORIMETER | 129 | 100 | 68 | 64 | 308 | 59 | 43 | 80 |
| MUON | 90 | 120 | 55 | 123 | 318 | 58 | 16 | 50 |
| MAGNET | 37 | 133 | 53 | 138 | 69 | 62 | 30 | 57 |
| ELECTRONICS | 175 | 98 | 25 | 94 | 4 | 61 | 28 | 48 |
| COMPUTING | 84 | 80 | 1 | 40 | 10 | | 0 | |
| INTERFACE | 18 | 72 | 3 | 75 | 25 | 46 | 21 | 48 |
| PROJECT MGMT | 127 | 83 | 132 | 56 | 0 | | 0 | |
| MIN | | 60 | | 40 | | 46 | | 48 |
| WEIGHTED AVG | | 98 | | 85 | | 57 | | 58 |
| MAX | | 133 | | 138 | | 63 | | 82 |



**GEM DETECTOR TOTAL ESTIMATED MANPOWER
FOR EDIA AND CONSTRUCTION
(EXCLUSIVE OF PROCUREMENT/FABRICATION LABOR)**



GEM DETECTOR PROJECT



GEM DETECTOR PROJECT

Cost Estimate - Risk Analysis

- Estimate for each item should be the expected cost of the item excluding unusual or adverse risks
- For each item, separately estimate the technical, cost and schedule risks for that item. Use a standardized and disciplined method for all items and all estimators. Develop an estimate of an amount of money to be held in reserve to deal with the average of all risks. Not all risks will actually take place during the Project. This amount of money is “contingency”.
- Primitive method - bulk percentage rule of thumb
- Better method - Standard Risk Factor/Percentage

Cost Estimate - Risk Factors

| Risk factor | Technical | Cost | Schedule |
|-------------|---|---|---|
| 1 | Existing design and off-the-shelf hardware | Off the shelf or catalog item | not used |
| 2 | Minor modifications to an existing design | Vendor quote from established drawings | No schedule impact on any other item |
| 3 | Extensive modifications to an existing design | Vendor quote with some design sketches | not used |
| 4 | New design within established product line | In-house estimate for item within current product line | Delays completion of non-critical path subsystem item |
| 6 | New design different from established product line. Existing technology | In-house estimate for item with minimal company experience but related to existing capabilities | not used |
| 8 | New design. Requires some R&D development but does not advance the state-of-the-art | In-house estimate for item with minimal company experience and minimal in-house capability | Delays completion of critical path subsystem item |
| 10 | New design. Development of new technology which advances the state-of-the-art | Top down estimate from analogous programs | not used |
| 15 | New design way beyond the current state-of-the-art | Engineering judgment | not used |

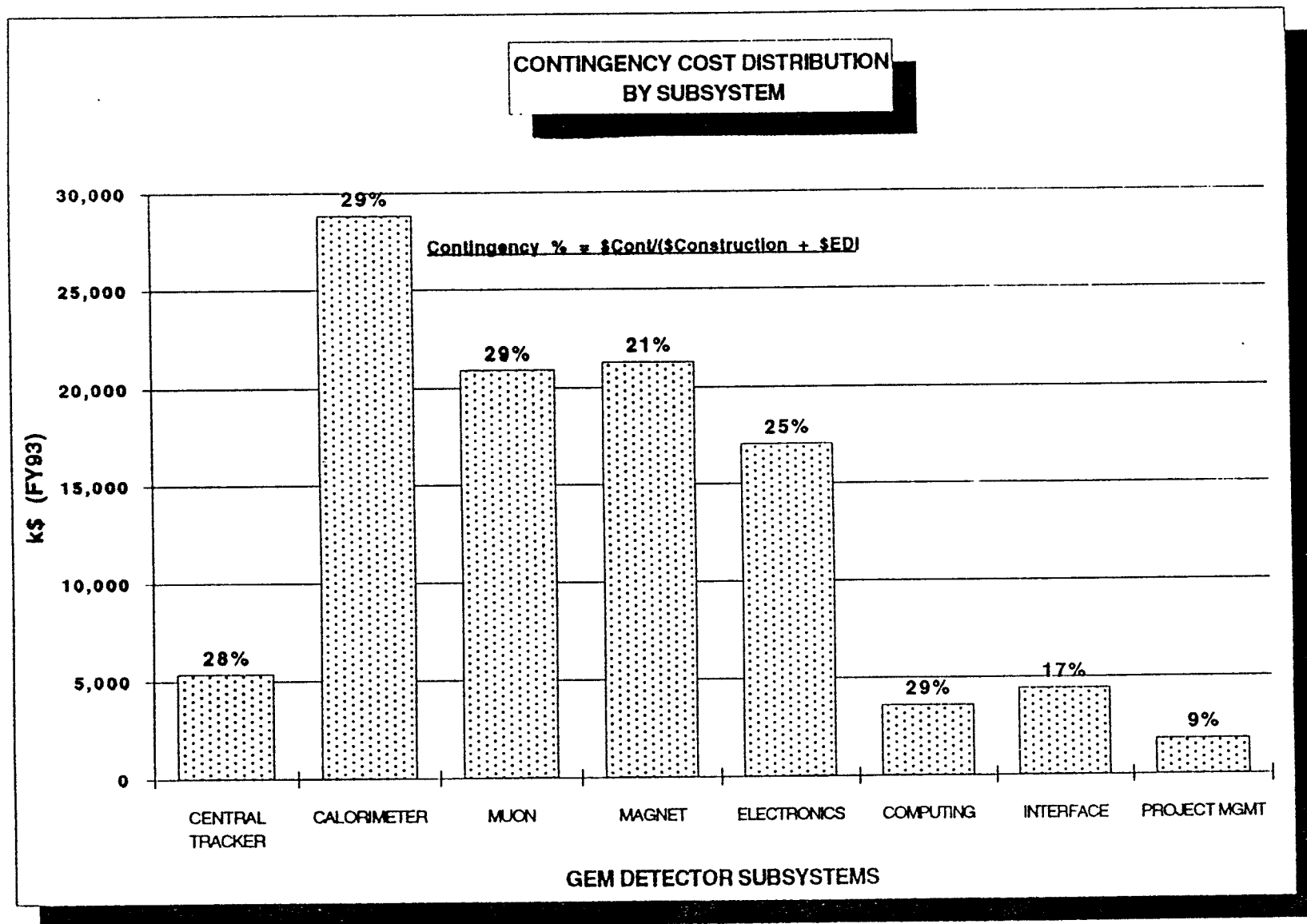
Cost Estimate - Risk Percentages

| | <u>CONDITION</u> | <u>RISK PERCENTAGE</u> |
|------------------|-------------------------------------|------------------------|
| <u>TECHNICAL</u> | Design or mfg concerns only | 2% |
| | Design and mfg concerns | 4% |
| <u>COST</u> | Material cost or labor rate concern | 1% |
| | Material and labor rate concern | 2% |
| <u>SCHEDULE</u> | | 1% |

Cost Estimate - Contingency %

Contingency (%) = Technical risk factor x Technical risk % +
Cost risk factor x Cost risk % +
Schedule risk factor x Schedule risk %

- Risk Factors - from 1 to 15
- Risk Percentages - 1% to 4%
- Range of contingency generated falls between 5% and 98%
- Best technical judgment used to override this specific graded approach to risk analysis



GEM DETECTOR PROJECT

Cost Estimate - Contingency

- Estimate of contingency made for each item at lowest practical level
- Percentage is converted to currency
- Contingency funds are held by the Project Manager and they lose their identification with each item!
- Each Task Leader controls the budget for a subsystem without the contingency funds
- Remember that the contingency pool is not designed to cover every possible risk all occurring during the Project

Cost Estimate - Request for Contingency Funds

- As the Project progresses, contingency funds can be requested by written application to the Project Manager
- Requests are reviewed by Technical Board/Change Control Board consisting of all other system leaders
- Project Manager grants requested funds, or rejects request, or requests change in schedule, technical scope or requests other corrective action
 - » Scope contingency - require subsystem leaders to identify 10% reductions in subsystem scope
- Funds can be returned to contingency

Cost Estimate - Actual Costs and Estimate to Complete

- If Project is estimated properly, 100% completion of Project will use 100% of direct estimate + contingency
- As Project progresses, direct cost estimate is exceeded and contingency funds are used
- Periodically (annually?) cost estimate is revised to reflect all new information including actual costs and use of contingency funds. New estimate is called Estimate To Complete
- Track $(\% \text{contingency used}) / (\% \text{ Project complete})$

Cost Baseline

- Original full cost estimate including the separate pool of contingency funds is entered into a database and maintained throughout the life of the Project as the Cost Baseline
- All Project cost performance is measured monthly against the Cost Baseline in order to detect cost deviations as early as possible
- New Estimate to Complete is used after reestimate but original Cost Baseline is preserved in database
- Define time spread of costs using inflation factors in Cost Baseline for later use with schedule

Schedule - Basic

- Prepare Integrated Project Schedule consisting of all linked schedules for each subproject in total Project
- Subproject structure organized to agree with Work Breakdown Structure and integrated together following WBS
- Project Management defines a set of useful major project milestones and requests development of lower level detailed schedules to conform to top level milestones. These top level milestones define the overall project strategy and priorities and the attention of project staff.

Significant Facility Milestones

| MILESTONE NAME | WASHINGTON LATE DATE | LOUISIANA LATE DATE |
|---|-------------------------|------------------------|
| Initiate Site Development | 03/14/94 | 08/07/95 |
| Beam Tube Final Design Review | 04/21/94 | common |
| Select A/E Contractor | 11/15/94 | common |
| Complete Beam Tube Qualification Test | 01/16/95 | common |
| Select Vacuum Equipment Contractor | 03/28/95 | common |
| Complete Performance Measurement Baseline | 04/28/95 | common |
| Initiate Beam Tube Fabrication | 01/22/96 | common |
| Initiate Slab Construction | 02/05/96 | 01/06/97 |
| Initiate Building Construction | 06/11/96 | 01/06/97 |
| Joint Occupancy | 09/02/97 | 03/30/98 |
| Accept Tube and Cover | 03/16/98 | 09/28/98 |
| Beneficial Occupancy (Accept Buildings) | 03/16/98 | 09/28/98 |
| Accept Vacuum Equipment | 03/16/98 | 09/28/98 |
| Initiate Facility Shakedown | 03/16/98 | 09/28/98 |

Schedule - Bottom Up

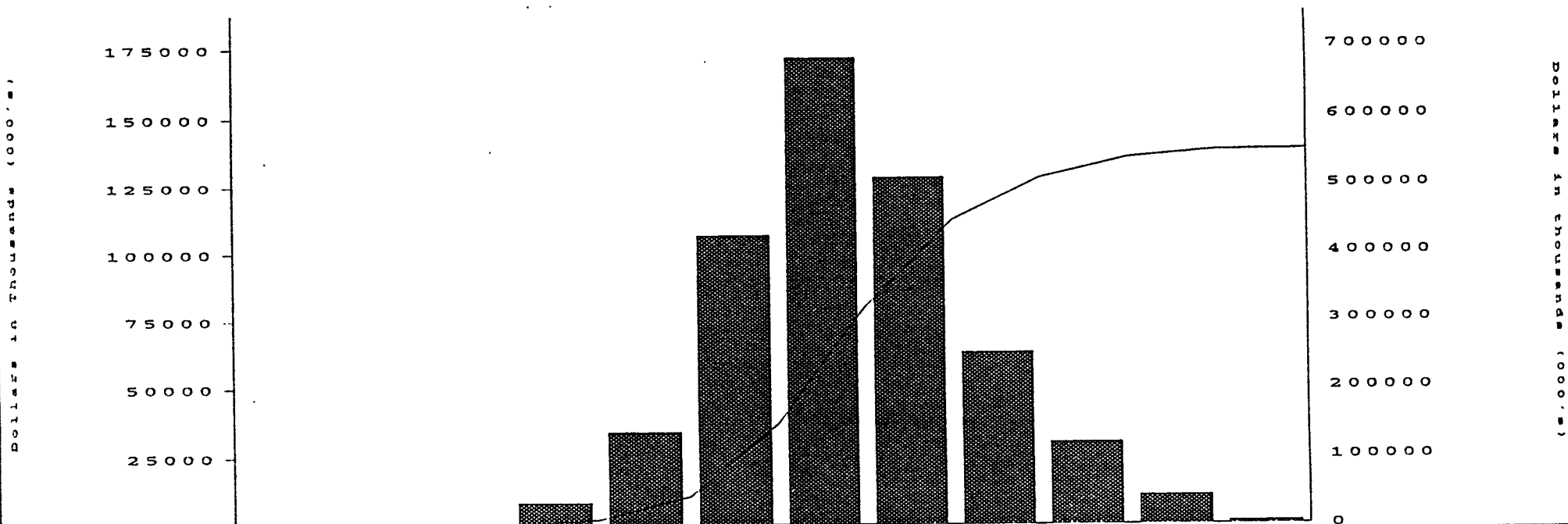
- Detailed schedules developed in same manner as cost estimate
 - » follow WBS
 - » developed by responsible task leaders
 - » basis recorded in standardized manner
 - » schedule risks considered in developing details
 - » technical estimate made of each task duration and dependence on other tasks
- Detailed schedule development is closely related to development of cost estimate detail

Schedule - Integration

- Project Management integrates detailed schedules and reviews all schedule ties between subprojects with those developing detailed schedules
- Identify all Critical Paths (paths through schedule with no extra time (slack))
- Test alternate approaches to Critical Path
- Test alternate project strategies
- Attempt to build schedule slack in critical operations
- Develop menu of “work arounds” for anticipated schedule risks

Performance Measurement Baseline

- Cost Baseline and Integrated Project Schedule are held by Project Management
- Create PMB by loading costs for each task into schedule task
 - » select flat, growing, falling, bell curve cost profile for each task
 - » select an appropriate level in WBS for combining costs and schedule tasks. Goal is performance measurement by Project Manager with lower level flexibility left to task leaders
 - » match to likely funding profile from funding source
- Load into database as Budgeted Cost of Work Scheduled



| | | | FY91 | FY92 | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 | |
|----------|--------|--|------|------|------|------|------|------|------|------|------|------|--|
| Incr Bud | \$100K | | 4 | 83 | 339 | 1062 | 1708 | 1278 | 625 | 299 | 105 | 9 | |
| Cum Bud | \$100K | | 4 | 87 | 426 | 1488 | 3196 | 4474 | 5099 | 5397 | 5502 | 5512 | |

| | | |
|--------------|---------------|----------------------|
| WBS 522.5010 | \$27,323,488 | TRACKING SYSTEMS |
| WBS 522.5020 | \$135,415,178 | CALORIMETRY SYSTEMS |
| WBS 522.5030 | \$98,346,729 | MUON SYSTEMS |
| WBS 522.5040 | \$125,324,910 | MAGNETS |
| WBS 522.5050 | \$92,271,560 | ELECTRONIC SYSTEMS |
| WBS 522.5060 | \$19,415,423 | DETECTOR COMPUTIN |
| WBS 522.5070 | \$29,813,084 | INTERFACE SYSTEMS |
| WBS 522.5090 | \$23,273,612 | PROJECT MGT & DETECT |

Tracking and Controlling Performance

- Require contractors to report costs and schedule progress monthly to Task Leaders responsible for contract
- Task Leaders report cost and schedule progress to Project Management each month
 - » Only this system used by Task Leaders for performance measurement
 - » Must be implemented so as to be truly useful
- Progress measured by standardized methods and accumulated as Earned Value

Earned Value Reporting

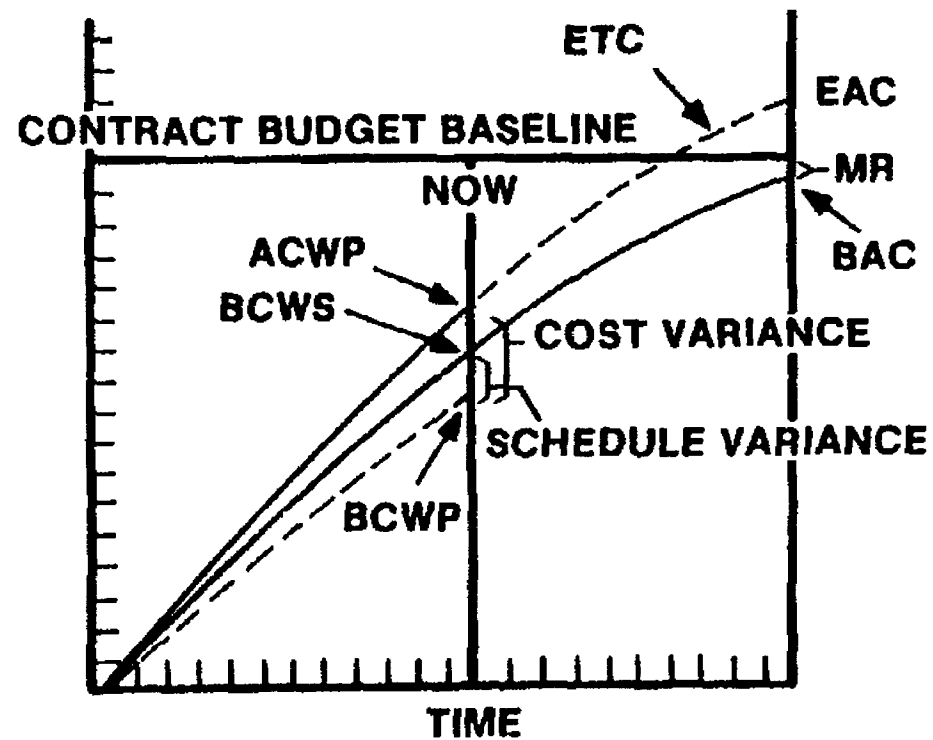
- Monthly measurement of progress in each task accumulated as Earned Value
 - » % Complete
 - » Milestones Completed
 - » Progress Payments Earned
 - » Level of Effort

Performance and Variances

- Budgeted Cost of Work Scheduled (BCWS)
- Budgeted Cost of Work Performed (BCWP)
 - » earned value
- Actual Cost of Work Performed (ACWP)
- Cost Performance Index (CPI) = $BCWP/ACWP$
- Schedule Performance Index (SPI) = $BCWP/BCWS$
- Cost Variance (CV) = $BCWP - ACWP$
- Schedule Variance (SV) = $BCWP - BCWS$

Performance Measurement Display

PERFORMANCE MEASUREMENT DATA



| C/A - W/P | Description | PMT | BAC | EAC | % Comp | ...Cumulative... | | | ..Current Period.. | | | Status | Scheduled | | Act/Est | | | |
|------------------------------------|----------------------------|--------|-----|-----|-----------|------------------|------|------|--------------------|------|------|--------|-----------|---------|---------|---------|---------|---------|
| | | | | | | BCWS | BCWP | ACWP | BCWS | BCWP | ACWP | | Start | Finish | Start | Finish | | |
| 1.2.1: * Interferometer Design/Fab | | | | | | | | | | | | | | | | | | |
| ***** | | | | | | | | | | | | | | | | | | |
| 5E511 | SEISMIC ISOLATION DESIGN | | | | | | | | | | | | | | | | | |
| Milestone | Description | Weight | | | | | | | | | | | | | | | | |
| 21111013 | HAM REQUIREMENTS | 8 | | | 30 | | | | | | | | 01MAR96 | | | E | 01MAR96 | |
| 21111015 | HAM PRELIMINARY DESIGN | 6 | | | 0 | | | | | | | | 01AUG96 | | | E | 01AUG96 | |
| 21111017 | HAM FINAL DESIGN | 5 | | | 0 | | | | | | | | 22NOV96 | | | E | 22NOV96 | |
| 21111020 | HAM 1ST ART. ASSEMBLY/TEST | 1 | | | 0 | | | | | | | | 27JUN97 | | | E | 27JUN97 | |
| 21112029 | BSC/TMC REQUIREMENTS | 8 | | | 30 | | | | | | | | 01MAR96 | | | E | 01MAR96 | |
| 21112031 | BSC/TMC PRELIMINARY DESIGN | 6 | | | 0 | | | | | | | | 01AUG96 | | | E | 01AUG96 | |
| 21112033 | BSC/TMC FINAL DESIGN | 5 | | | 0 | | | | | | | | 22NOV96 | | | E | 22NOV96 | |
| 21112036 | BSC 1ST ART. ASSEMBLY/TEST | 57 | | | 0 | | | | | | | | 26JUN97 | | | E | 26JUN97 | |
| 21112038 | TMC 1ST ART. ASSEMBLY/TEST | 3 | | | 0 | | | | | | | | 29JUL97 | | | E | 29JUL97 | |
| | | M/S | 968 | 968 | 5 | 127 | 46 | 27 | 21 | 0 | 0 | 0 | 02JAN95 | 29JUL97 | A | 02JAN95 | E | 29JUL97 |
| | | | | | | | | | | | | | | | | | | |
| 5E512 | PSL DESIGN | | | | | | | | | | | | | | | | | |
| Milestone | Description | Weight | | | | | | | | | | | | | | | | |
| 21120102 | PSL REQUIREMENTS SPEC | 4 | | | 100 | | | | | | | | 01FEB95 | | | A | 01FEB95 | |
| 21120104 | PSL PRELIMINARY DESIGN | 6 | | | 100 | | | | | | | | 02MAY95 | | | A | 01JUN95 | |
| 21120105 | PSL PROTOTYPE TESTS/MOOS | 30 | | | 100 | | | | | | | | 01NOV95 | | | A | 30NOV95 | |
| 21120108 | PSL FINAL DESIGN | 36 | | | 0 | | | | | | | | 17APR96 | | | E | 10JUN96 | |
| 21120111 | PSL 1ST ART. ASSEMBLY/TEST | 24 | | | 0 | | | | | | | | 15SEP97 | | | E | 15SEP97 | |
| | | M/S | 220 | 220 | 39 | 118 | 87 | 167 | 17 | 0 | 8 | 0 | 08DEC94 | 15SEP97 | A | 08DEC94 | E | 15SEP97 |
| | | | | | | | | | | | | | | | | | | |
| 5E513 | I/O OPTICS DESIGN | | | | | | | | | | | | | | | | | |

Thousands of \$

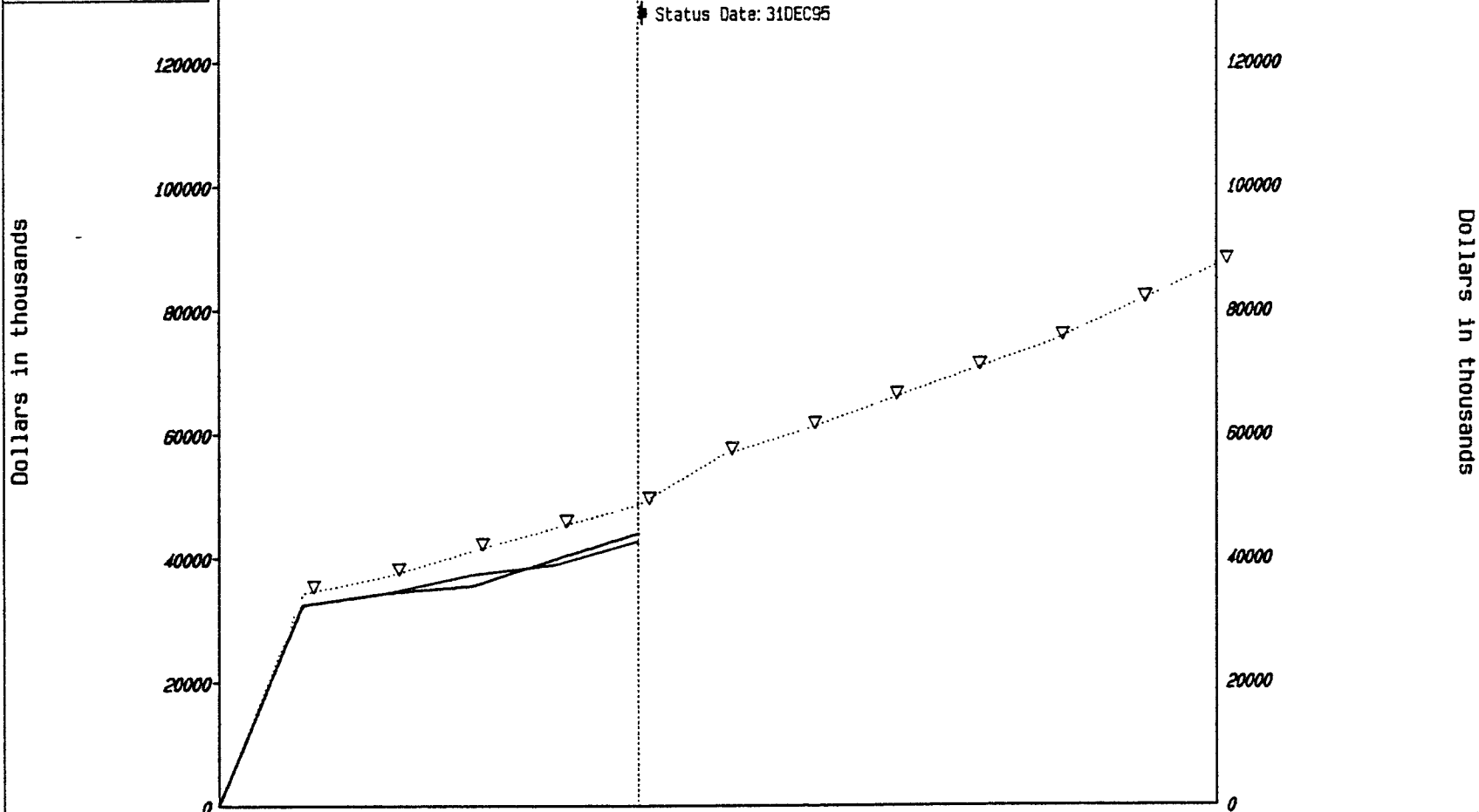
COBRA(R) by WST.

LEGEND

Bud ▾ ▾ ▾ ▾ ▾
Per _____
Act _____
ETC _____

Budget vs Performance vs Actual

Schedule Performance Index= 88 Cost Performance Index= 97



| | AUG95 | SEP95 | OCT95 | NOV95 | DEC95 | JAN96 | FEB96 | MAR96 | APR96 | MAY96 | JUN96 | JUL96 | SCALE |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| Budget | 34,294 | 37,088 | 41,125 | 44,887 | 48,616 | 56,547 | 60,645 | 65,366 | 70,152 | 74,826 | 81,000 | 87,090 | K\$ |
| Performance | 32,435 | 34,444 | 37,305 | 38,974 | 42,671 | | | | | | | | K\$ |
| Actual/Forecast | 32,427 | 34,402 | 35,509 | 39,863 | 44,008 | | | | | | | | K\$ |
| Schedule Variance | -1,859 | -2,644 | -3,820 | -5,913 | -5,945 | | | | | | | | K\$ |
| Cost Variance | 8 | 42 | 1,796 | -889 | -1,337 | | | | | | | | K\$ |

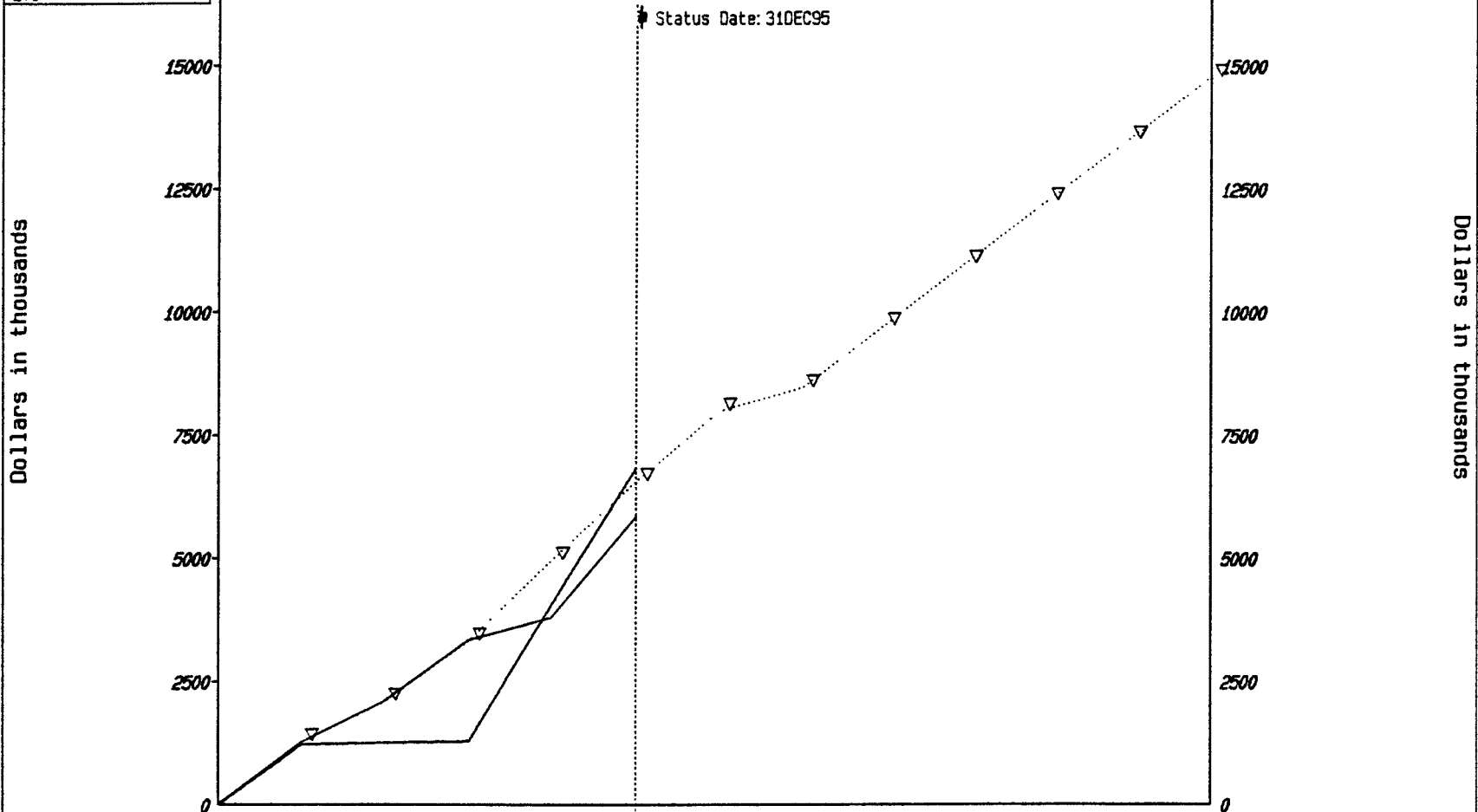
Schedule Variance = Perf-Budg Cost Variance = Perf-Actual Schedule Performance Index= Perf/Budg Cost Performance Index= Perf/Actual

*** Prepared by LIGO Project Controls Group ***

LEGEND
Bud -> ▽
Per -> —
Act -> —
ETC -> —

Budget vs Performance vs Actual

Schedule Performance Index= 89 Cost Performance Index= 85



| | AUG95 | SEP95 | OCT95 | NOV95 | DEC95 | JAN96 | FEB96 | MAR96 | APR96 | MAY96 | JUN96 | JUL96 | SCALE |
|-------------------|-------|-------|-------|--------|--------|-------|-------|-------|--------|--------|--------|--------|-------|
| Budget | 1,277 | 2,095 | 3,324 | 4,976 | 6,575 | 7,997 | 8,463 | 9,724 | 10,986 | 12,248 | 13,510 | 14,772 | K\$ |
| Performance | 1,277 | 2,100 | 3,336 | 3,601 | 5,839 | | | | | | | | K\$ |
| Actual/Forecast | 1,226 | 1,260 | 1,290 | 4,080 | 6,855 | | | | | | | | K\$ |
| Schedule Variance | 0 | 5 | 12 | -1,175 | -736 | | | | | | | | K\$ |
| Cost Variance | 51 | 840 | 2,046 | -279 | -1,016 | | | | | | | | K\$ |

Schedule Variance = Perf-Budg Cost Variance = Perf-Actual Schedule Performance Index= Perf/Budg Cost Performance Index= Perf/Actual











*** Prepared by LIGO Project Controls Group ***

| | | | | |
|---|----------------------------------|---|-----------------------------------|-----------------------------|
| CONTRACTOR: Caltech LOCATION: Pasadena, CA | CONTRACT TYPE/NO: PHY-9210038 | PROJECT NAME/NO: LIGO Master Merged PMB - WBS 1.0 | REPORT PERIOD: 30NOV95-31DEC95 | SIGNATURE: TITLE / DATE: |
|---|----------------------------------|---|-----------------------------------|-----------------------------|

CONTRACT DATA

| | | | | |
|-------------------------------|--|------------------------------------|--|---|
| ORIGINAL CONTRACT TARGET COST | NEGOTIATED CONTRACT CHANGES 292,100,000 | CURRENT TARGET COST 292,100,000 | ESTIMATED COST OF AUTHORIZED UNPRICED WORK | CONTRACT BUDGET BASELINE 292,100,000 |
|-------------------------------|--|------------------------------------|--|---|

PERFORMANCE DATA

| MPR Level | CUMULATIVE TO DATE | | | | | AT COMPLETION | | |
|----------------------------|---|---|--|---|---|---------------|--------------------------|--------------------|
| | BUDGETED COST | | (3) ACTUAL COST WORK PERFORMED | VARIANCE | | (6) BUDGETED | (7) ESTIMATE AT COMPLETE | (8) VARIANCE (6-7) |
| | (1) WORK SCHEDULED | (2) WORK PERFORMED | | (4) SCHEDULE (2-1) | (5) COST (2-3) | | | |
| 1.1.1 : Vacuum Equipment | 6575 | 5839 | 6856 | (736) | (1016) | 41957 | 41957 | 0 |
| 1.1.2 : Beam Tubes | 2963 | 2963 | 2789 | 0 | 174 | 43922 | 43922 | 0 |
| 1.1.3 : Beam Tube Enclosur | 517 | 517 | 477 | 0 | 39 | 18062 | 18062 | 0 |
| 1.1.4 : Facility Design & | 9943 | 7644 | 7221 | (2299) | 423 | 50405 | 50405 | 0 |
| 1.2 : Detector | 3956 | 1872 | 2602 | (2084) | (730) | 48081 | 48081 | 0 |
| 1.3 : Research & Developme | 14660 | 13834 | 13427 | (826) | 407 | 23400 | 23400 | 0 |
| 1.4 : Project Office | 10002 | 10002 | 10636 | 0 | (634) | 22791 | 22791 | 0 |
| SUBTOTAL | 48616 | 42671 | 44008 | (5945) | (1337) | 248618 | 248618 | 0 |
| CONTINGENCY |  |  |  |  |  | 0 | 43482 | (43482) |
| MANAGEMENT RESERVE |  |  |  |  |  | 43482 | 0 | 43482 |
| TOTAL | 48616 | 42671 | 44008 | (5945) | (1337) | 292101 | 292101 | 0 |

Reestimate and Rebaseline

- Include revised information from actual experience and signed contractor cost/schedule commitments
- Must revise BCWS to reflect most realistic plan so that performance measurement is meaningful
 - » If not, Task Leaders will not use system
- Cost, Schedule and PMB changes made annually on average and only after careful review by Technical/Change Control Board

Contract Planning

- All contracts or purchases of \$500K or more go through a formal planning process
 - » market survey
 - » careful consideration of contract type
 - fixed price
 - cost reimbursable + fee
 - incentives/penalties
 - » structure of bid package or tender
 - competition
 - multiple awards followed by final selection
- Contract change management is a crucial element of project management

Reviewing a Procurement (Source Selection)

- RFP (Tender) includes Statement of Work, legal requirements and criteria for selection of contractor
- Proposals are reviewed by Proposal Evaluation Team which develops a rigorous selection recommendation
- Recommendation reviewed of Review Committee which comments to Project Management
- Selection is finalized by a Source Selection Board from outside LIGO representing Caltech

Managing Contractors

- Crucial to manage multiple contractors on “non-interfering” basis
- Crucial to have a rigorous system to track and control all contacts between Project and contractors
- Crucial to rigorously, but quickly, manage contractor change orders
- Managing “fixed price” contracts is very different from managing “cost reimbursable” contracts

Other Crucial Factors

- People
- Clear, shared agendas
- Communicating openly and listening
- Teambuilding
- Share project goals and subordinate individual goals
- Delegate authority to lowest appropriate level but make accountability very clear
- Draw organization around people, instead of trying to fit people into a predetermined organization
- Clear process